

# DISASTER RESOURCES BY COUNTY

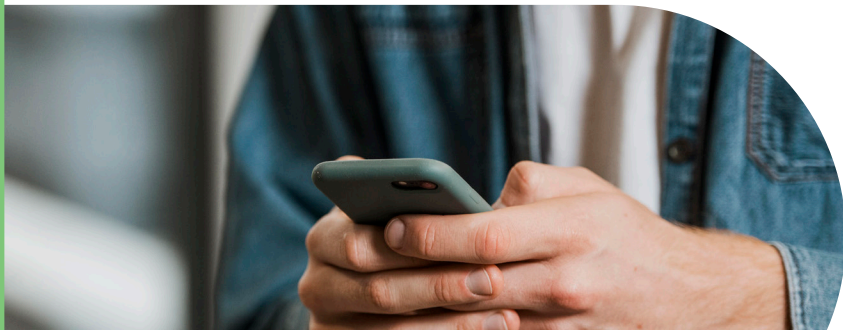


Workforce Solutions  
GULF COAST





# Disaster Support Services



Following major disasters or disruptions such as the recent flooding in Matagorda County, **Workforce Solutions-Gulf Coast (WFS-GC)** mobilizes a range of support services to assist both individuals and employers as they navigate recovery. Our services draw on established capabilities, federal and state programs, and the Board's strategic focus areas detailed in our WIOA-mandated Local Plan.

## **Our Commitment to Serve All Residents**

All services are provided in accordance with the Gulf Coast Workforce Board's commitment to universal access for all.

Workforce Solutions-Gulf Coast uses a **"No Wrong Door"** approach to ensure that **anyone seeking help is connected to the right set of services**. We offer specialized services to reach individuals with disabilities, limited English skills, and any others facing systemic barriers so that we are responsive to community needs.

## 1

# Disaster support for individuals

## **Help Navigating Disaster Unemployment Assistance (DUA)**

WFS-GC will assist individuals who have lost work or income due to disaster conditions in understanding their eligibility and applying for Disaster Unemployment Assistance through the Texas Workforce Commission (TWC).

Staff can help complete applications, explain timelines, and connect individuals to follow-up services. **Services for Dislocated Workers**

Job seekers whose employment has been impacted can access a full suite of workforce services, including personalized career counseling, resume support, and job matching services.

Those interested in retraining may be eligible for short-term programs that lead to industry-recognized credentials in high-demand fields.

## **Wraparound Support to Address Barriers**

WFS-GC coordinates referrals and assistance to help individuals address challenges that might prevent them from returning to work. These supports include:

- **Access to childcare**
- **Transportation assistance**
- **Digital tools, work attire or equipment**
- **Connections to housing or mental health services through partner organizations.**

## **Flexible Access: Mobile and Virtual Options**

When in-person services are not feasible, WFS-GC

can deliver support through virtual appointments, phone consultations, and online workshops. As recovery progresses, mobile Workforce on Wheels units may also be deployed to bring services directly into affected communities.

### **Career Exploration and Funded Training**

For those who may want to pivot into new careers, WFS-GC offers guidance on available training programs, including apprenticeships and on-the-job training. Eligible individuals can receive tuition assistance through Individual Training Accounts (ITAs), helping them transition into more stable, in-demand jobs.

## **2 Disaster support for employers**

### **Rapid Response and Layoff Support**

WFS-GC's Business Solutions team offers direct assistance to employers managing layoffs or disruptions. This includes organizing rapid response sessions for affected employees, helping prevent further job losses, and identifying recovery options tailored to business needs.

### **Recruiting and Staffing Assistance**

WFS-GC can help businesses recruit new staff or rehire displaced workers, either through targeted hiring events or direct candidate referrals. Services are flexible and designed to help stabilize workforce capacity during a difficult period.

### **Customized Guidance for Recovery**

Employers can receive individualized help navigating available disaster-related relief programs, tax incentives, and training grants. WFS-GC also provides up-to-date labor market information to support hiring and planning decisions during recovery.



## Regional Coordination and Partnerships

WFS-GC works closely with local economic development partners to ensure workforce recovery is aligned with broader community efforts. This coordination helps streamline resources and create a more resilient long-term recovery.

# 3 County-specific resource

## Disaster Resources by County

### Austin County Resources

#### → Local Government and Recovery Services

#### Austin County Office of Emergency Management

Contact: (979) 865 6463

<https://www.ac-oem.com/>

- Coordinates emergency preparedness, flood monitoring, and public alerts
- Oversees local disaster response and emergency notifications

#### Disaster Recovery Center (Wallis Community Center)

Contact: 800 621 3362

[disasterassistance.gov](https://disasterassistance.gov)

- On-site FEMA and SBA assistance
- Offers help with applications and long-term recovery support

## → State and Federal AID

### FEMA Individual Assistance & Crisis Helpline

Contact: **800 621 3362**  
**[disasterassistance.gov](https://disasterassistance.gov)**

- Provides grants for housing repair, temporary housing, and serious needs
- Available to residents in federally declared disaster zones

### Texas Division of Emergency Management (TDEM)

**[tdem.texas.gov](https://tdem.texas.gov)**

- Facilitates state-level damage reporting and disaster response coordination
- Offers public guidance and assistance tools for disaster recovery

### Small Business Administration (SBA) – Disaster Assistance

Contact: **800 659 2955**  
**[sba.gov/disaster](https://sba.gov/disaster)**

- Offers low-interest disaster loans to homeowners, renters, and small businesses
- Available at FEMA Disaster Recovery Centers for in-person support

## → Community Organizations

### American Red Cross – Coastal Plains Chapter

Contact: **(281) 342 9480**

- Provides emergency shelter, meals, cleanup kits, and casework
- Offers emotional support and referrals

## United Way / 211 Texas Helpline

**Contact:** [Dial 211](tel:211) or visit [211texas.org](https://211texas.org)

- Connects residents to food, housing, utility, and mental health services
- Available 24/7 with multilingual assistance  
[tdem.texas.gov](https://tdem.texas.gov)

## Texas Gulf Coast Regional VOAD – Austin County LTRC [tgcrvoad.org](https://tgcrvoad.org)

- Coordinates Long-Term Recovery Committee efforts in Austin County
- Aligns nonprofits and volunteers for ongoing rebuild and recovery

## Brazoria County Resources

### → Local Government and Recovery Services

#### Brazoria County Office of Emergency Management

**Contact:** [\(979\) 849 5711](tel:9798495711)

[brazoriacountytexas.gov/departments/emergency-management](https://brazoriacountytexas.gov/departments/emergency-management)

- Issues alerts, coordinates evacuations, and leads flood response

#### Brazoria County Environmental Health – Disaster Resource Information

**Contact:** [\(979\) 864 1558](tel:9798641558)

[brazoriacountytexas.gov/departments/environmental-health](https://brazoriacountytexas.gov/departments/environmental-health)

- Offers guidance and fact sheets on septic systems, flood cleanup safety, and emergency food/water
- Extension agents help with recovery education and resource navigation

## **Brazoria County Disaster Recovery – Housing & Urban Development**

**Contact:** (979) 849 5711

[brazoriacountytx.gov/departments/housing-and-urban-development](http://brazoriacountytx.gov/departments/housing-and-urban-development)

- Publishes the annual county-wide Disaster & Hurricane Guide
- Offers recovery program information and public notifications

### **→ State and Federal AID**

#### **FEMA Disaster Recovery Center (Countywide)**

**Contact:** 800 621 3362

[disasterassistance.gov](http://disasterassistance.gov)

- Provides in-person FEMA and SBA support for housing, grants, and registration
- Accessible services include multilingual support and physical accommodations

#### **Texas Division of Emergency Management (TDEM)**

[tdem.texas.gov/](http://tdem.texas.gov/)

- Manages state-level coordination for damage assessments and assistance

### **→ Community Organizations**

#### **United Way of Brazoria County / 211 Texas Helpline**

**Contact:** 979 849 9402 | [uwbc.org](http://uwbc.org)

Or Dial 211 or visit [uwbc.org/disaster-recovery](http://uwbc.org/disaster-recovery)

- Offers emergency housing, financial assistance, and basic needs support



## **Brazoria County Dream Center – Crisis Resource Program**

**Contact: (979) 388 0280**

**[bcdreamcenter.org](http://bcdreamcenter.org)**

- Provides disaster supplies, food, clothing, household items, cleaning kits

## **Texas Gulf Coast Regional VOAD**

**[tgcrvoad.org](http://tgcrvoad.org)**

- Coordinates long-term recovery among Brazoria nonprofits, governmental, and faith-based partners
- Supports local Long-Term Recovery Committees and volunteer collaboration

## **Chambers County Resources**

### **→ Local Government and Recovery Services**

#### **Chambers County Office of Emergency Management**

**Contact: (409) 267 2445**

**[co.chambers.tx.us/200/EmergencyManagement](http://co.chambers.tx.us/200/EmergencyManagement)**

- Coordinates emergency preparedness, flood monitoring, public alerts, and recovery operations
- Oversees hurricane, wildfire, and industrial-accident response planning

#### **State of Texas Emergency Assistance Registry (STEAR)**

**Contact: (409) 267 2445**

**or register via [www.211texas.org/](http://www.211texas.org/)**

- Voluntary registry for residents with access and medical needs, which helps planners during emergencies

## State of Texas Emergency Assistance Registry (STEAR)

**Contact:** [Register via 211 | 211texas.org](#)

- Voluntary registry for residents with medical/access needs during disasters

### → State and Federal AID

#### FEMA Disaster Recovery Center (Chambers County location)

**Contact:** [800 621 3362](tel:8006213362)  
[disasterassistance.gov](https://disasterassistance.gov)

- Offers FEMA/SBA assistance for housing repair, grants, and registration
- Provides multilingual support and accommodations

#### FEMA Individual Assistance & Crisis Helpline

**Contact:** [800 621 3362](tel:8006213362)  
[disasterassistance.gov](https://disasterassistance.gov)

- Temporary housing, home repair grants, and serious needs assistance for disaster survivors

#### Texas Division of Emergency Management (TDEM)

[tdem.texas.gov](https://tdem.texas.gov)

- Statewide damage reporting, disaster recovery coordination, preparedness, and mitigation resources

### → Community Organizations

#### Texas Gulf Coast Regional VOAD – Chambers County LTRG

[tgcrvoad.membership@gmail.com](mailto:tgcrvoad.membership@gmail.com)  
[tgcrvoad.org](https://tgcrvoad.org)

- Coordinates long-term recovery across nonprofits, faith-based partners, and volunteers

## Baytown Area & Chambers County Disaster Recovery (BACCDR)

**Contact:** (281) 424 5922  
[unitedwaybacc.org/bacc-dr](http://unitedwaybacc.org/bacc-dr)

- Long-term recovery group providing case management, unmet need assessments, volunteer coordination

## Chambers County Crisis Cleanup Hotline

**Contact:** (979) 217 3791  
[Register via crisiscleanup.org](http://Register via crisiscleanup.org)

- Free volunteer-led muck-out, gutting, and debris removal for flooded homes

## Catholic Charities of Southeast Texas (Winnie location)

**Contact:** (409) 924 4400  
[www.ccsetx.org](http://www.ccsetx.org)

- Offers thrift store, food pantry (Market to Hope), housing support, mental-health counseling, and disaster aid storage hub

## Colorado County Resources

### → Local Government and Recovery Services

#### Colorado County Office of Emergency Management

**Contact:** (979) 733 0184  
[co.colorado.tx.us](http://co.colorado.tx.us)

- Coordinates emergency preparedness, flood monitoring, and public alerts
- Oversees damage assessments and recovery planning

## Colorado County Courthouse – Emergency Reporting

**Contact:** (979) 732 2604

[cctxoem@co.colorado.tx.us](mailto:cctxoem@co.colorado.tx.us)

- Central hub for county communications and public emergency reporting
- Processes requests and information during disasters

## → State and Federal AID

### FEMA Disaster Recovery Center (Colorado County Sites)

**Contact:** 800 621 3362

[disasterassistance.gov](https://disasterassistance.gov)

- Provides in-person support for FEMA registration and disaster assistance
- Offers housing aid, serious needs grants, and multilingual services

### FEMA Individual Assistance & Crisis Helpline

**Contact:** 800 621 3362

[disasterassistance.gov](https://disasterassistance.gov)

- Grants for temporary housing, home repairs, and personal needs
- Available to residents in federally declared disaster areas

### Texas Division of Emergency Management (TDEM)

**Contact:** [tdem.texas.gov](https://tdem.texas.gov)

- Facilitates state-level damage assessment and recovery coordination
- Provides mitigation resources and storm reporting tools

## → Community Organizations

### Texas Gulf Coast Regional VOAD – Colorado County Recovery

[tgcrvoad.membership@gmail.com](mailto:tgcrvoad.membership@gmail.com)  
[tgcrvoad.org](http://tgcrvoad.org)

- Coordinates regional nonprofit and volunteer disaster response
- Supports long-term recovery through partnership and resource alignment

### Crisis Cleanup

[crisiscleanup.org/register](http://crisiscleanup.org/register)

- Offers free volunteer-led muck-out, gut-out, and debris removal at eligible homes
- Available to Colorado County residents affected by flooding

## Fort Bend County Resources

### → Local Government and Recovery Services

#### Fort Bend County Office of Homeland Security & Emergency Management (OEM)

Contact: (281) 342 6185  
[fbcoem.com](http://fbcoem.com)

- Coordinates disaster preparedness, response, debris removal, sheltering, and long-term recovery
- Manages public alerts, damage assessments, and volunteer logistics

#### Fort Bend County Environmental Health – Disaster Resource Info

Contact: (281) 342 3411  
[fbchealth.org](http://fbchealth.org)

- Offers guidance on flood-specific issues (cleanup, septic systems, wells, food safety)
- Provides public health support during disaster recovery

### **Fort Bend County Damage Reporting Hotline**

**Contact:** (281) 522 2349

[mctx.org/recover/damage\\_reporting.php](https://mctx.org/recover/damage_reporting.php)

- Enables homeowners and businesses to self-report disaster damage for county and FEMA records

## **→ State and Federal AID**

### **FEMA Disaster Recovery Center (County Sites)**

**Contact:** 800 621 3362

[disasterassistance.gov](https://disasterassistance.gov)

- On-site FEMA and SBA aid for housing, damage claims, and registration
- Includes accommodations such as multilingual access and accessibility tools

### **FEMA Individual Assistance & Crisis Helpline**

**Contact:** 800 621 3362

[disasterassistance.gov](https://disasterassistance.gov)

- Provides grants for temporary housing, home repair, and serious needs
- Open to residents in federally declared disaster areas

### **Texas Division of Emergency Management (TDEM)**

[tdem.texas.gov](https://tdem.texas.gov)

- Manages damage reporting and statewide coordination
- Offers public preparedness and mitigation guidance



## Small Business Administration (SBA) Disaster Assistance

**Contact:** 800 659 2955

[sba.gov/disaster](https://sba.gov/disaster)

- Offers low-interest disaster loans to homeowners, renters, and businesses
- Services available in-person at FEMA Disaster Recovery Centers

## → Community Organizations

### Community Assistance Center (CAC)

**Contact:** (936) 539 1096

[info@cac-mctx.org](mailto:info@cac-mctx.org)

[cac-mctx.org](https://cac-mctx.org)

- Provides food, utility and clothing assistance, disaster-related relief, and supportive housing

### United Way of Greater Houston / 211 Texas Helpline

**Contact:** Dial 211 or visit [211texas.org](https://211texas.org)

- Connects residents to housing, food, utility, and mental health services—24/7 multilingual available

### Texas Gulf Coast Regional VOAD (Fort Bend Recovers)

**Contact:** [caroline.egan@fortbendcountytexas.gov](mailto:caroline.egan@fortbendcountytexas.gov)

[tgcrvoad.org](https://tgcrvoad.org)

- Coordinates long-term recovery efforts and unmet needs case management
- Collaborates with local nonprofits and volunteers for rebuild and support work [setrac.org+15txvoad.org+15tgcrvoad.org+15](https://setrac.org+15txvoad.org+15tgcrvoad.org+15)

### Crisis Cleanup / Flood Assistance Hotline

**Contact:** (832) 509 2977

[crisiscleanup.org/register](https://crisiscleanup.org/register)

- Provides free volunteer-led muck-out, debris removal, and home cleanup assistance

## Galveston County Resources

### → Local Government and Recovery Services

#### Galveston County Office of Emergency Management

**Contact:** (409) 938 2401

[gcoem.org](http://gcoem.org)

- Coordinates disaster preparedness, response, and recovery efforts
- Provides public alerts, damage assessments, and volunteer coordination

#### Galveston County Long-Term Recovery Group

**Contact:** (409) 643 8240

[info@mcpartnership.org](mailto:info@mcpartnership.org)

- Facilitates long-term recovery planning and disaster case management
- Coordinates unmet needs assessments and advocacy for vulnerable residents

#### Galveston County Health District (Flood Recovery Office)

**Contact:** (409) 938 7221

[gchd.org](http://gchd.org)

- Offers public health support, disease prevention, and environmental health services during recovery

### → State and Federal AID

#### FEMA Disaster Recovery Center (Galveston County Sites)

**Contact:** 800 621 3362

[disasterassistance.gov](http://disasterassistance.gov)

- Provides on-site and virtual support for FEMA registration and housing assistance
- Accommodations for disabilities and multilingual services

## **FEMA Individual Assistance & Crisis Helpline**

**Contact:** 800 621 3362  
[disasterassistance.gov](https://disasterassistance.gov)

- Grants for temporary housing, serious needs, and home repairs
- Available to residents in federally declared disaster zones

## **Texas Division of Emergency Management (TDEM)**

[tdem.texas.gov](https://tdem.texas.gov)

- Oversees state-level disaster response, recovery coordination, and damage reporting
- Provides mitigation guidance and STEAR registration info

## **Small Business Administration (SBA) – Disaster Assistance**

**Contact:** 800 659 2955  
[sba.gov/disaster](https://sba.gov/disaster)

- Offers low-interest disaster loans to homeowners, renters, and businesses
- Services available in person at FEMA Disaster Recovery Centers

## **→ Community Organizations**

### **American Red Cross – Texas Gulf Coast Region**

**Contact:** (713) 526 8300

- Provides emergency shelter, meals, cleanup kits, and emotional support
- Operates casework and referral services [gcoem.org](https://gcoem.org)

### **United Way / 211 Texas Helpline**

**Contact:** Dial 211 or visit [211texas.org](https://211texas.org)

- Connects residents to housing, food, utility assistance, and mental health services
- Operates 24/7 with multilingual support

## **Galveston County Recovers (Long-Term Recovery Group)**

**Contact:** (409) 643 8240  
[info@mcpartnership.org](mailto:info@mcpartnership.org)

- Manages case-management, disaster assistance, and advocacy
- Supports unmet needs, rental assistance, and household recovery

## **Salvation Army – Galveston County**

**Contact:** (409) 763 1691

- Provides emergency relief support, meals, and disaster assistance

## **Texas Gulf Coast Regional VOAD (TGCRVOAD)**

[tgcrvoad.membership@gmail.com](mailto:tgcrvoad.membership@gmail.com)  
[tgcrvoad.org](http://tgcrvoad.org)

- Promotes coordination and resource sharing among disaster-response nonprofits
- Connects local VOADs like Galveston County Recovers to statewide networks

## **Harris County Resources**

### **→ Local Government and Recovery Services**

#### **Harris County Office of Homeland Security and Emergency Management (HCOHSEM)**

[ask@oem.hctx.net](mailto:ask@oem.hctx.net)  
[readyharris.org](http://readyharris.org)

- Coordinates emergency planning, disaster response, and community alerts
- Operates Disaster Recovery Centers and public notification systems

## City of Houston Emergency Operations Center

**Contact: (713) 884 4500**

**[oemmedia@houstontx.gov](mailto:oemmedia@houstontx.gov)**

**[houstonemergency.org](http://houstonemergency.org)**

- Central command for city disaster declarations and emergency services
- Manages shelter, transportation, and local response resources

## Harris County Disaster Recovery / Community Services Department

**Contact: (832) 927 8301**

**[HCDRebuildHarris@harriscountytexas.gov](mailto:HCDRebuildHarris@harriscountytexas.gov)**

**[harrisrecovery.org/](http://harrisrecovery.org/)**

- Provides inspections, repairs, buy-outs, and affordable housing recovery programs
- Oversees long-term disaster resilience and funding allocation

## → State and Federal AID

### FEMA Individual Assistance & Crisis Helpline

**Contact: 800 621 3362**

**[AskIA@fema.dhs.gov](mailto:AskIA@fema.dhs.gov)**

**[disasterassistance.gov](http://disasterassistance.gov)**

- Offers housing repair grants, serious needs aid, and temporary shelter support
- Available to eligible residents in federally declared disaster zones

### Texas Workforce Commission – Disaster Unemployment Assistance (DUA)

**[twc.texas.gov/dua](http://twc.texas.gov/dua)**

- Financial support for workers who lost jobs or income due to a declared disaster
- Assistance with eligibility, application, and benefit claims

## → Community Organizations

### United Way of Greater Houston

**Contact:** Dial 211 or (713) 685 2300

[unitedwayhouston.org](http://unitedwayhouston.org)

- Connects residents to housing, food, utilities, medical care, and mental health services
- Serves as lead for long-term recovery coordination

### Harris County Recovers (Long-Term Recovery Committee)

**Contact:** (713) 685 2400

[harriscountyltrc@unitedwayhouston.org](mailto:harriscountyltrc@unitedwayhouston.org)  
[hcltrc.org](http://hcltrc.org)

- Coalition of 150+ nonprofits and faith groups supporting unmet disaster needs
- Coordinates volunteer deployments and case management

### American Red Cross – Texas Gulf Coast Region

**Contact:** (713) 526 8300

[redcross.org/gulf-coast](http://redcross.org/gulf-coast)

- Provides shelter, meals, disaster casework, and mental wellness services
- Assists with clean-up kits and emergency relief

### Memorial Assistance Ministries (MAM)

**Contact:** (281) 982 4357

[disasterhelp@mamhouston.org](mailto:disasterhelp@mamhouston.org)  
[mamhouston.org](http://mamhouston.org)

- Offers financial assistance, workforce support, and essential supplies to affected families
- Provides case management and long-term stabilization resources



## East Harris County Empowerment Council

**Contact:** (281) 712 2550

[info@eastharriscounty.org](mailto:info@eastharriscounty.org)

[eastharriscounty.org](http://eastharriscounty.org)

- Offers food, rental, and emergency financial assistance for East Harris County residents
- Supports local resource navigation and neighborhood outreach

## Liberty County Resources

### → Local Government and Recovery Services

#### Liberty County Office of Emergency Management

**Contact:** (936) 334 3219

[emergencymanagement@co.liberty.tx.us](mailto:emergencymanagement@co.liberty.tx.us)

- Coordinates emergency preparedness, flood alerts, and damage assessments
- Leads recovery planning, volunteer coordination, and debris monitoring

#### Liberty County Hazard Mitigation & Small Business Services

[co.liberty.tx.us/page/liberty.emergency](http://co.liberty.tx.us/page/liberty.emergency)

- Supports local mitigation planning and GLO homeowner/business assistance
- Offers SBA disaster loan intake, tax relief, and rebuild guidance

#### Texas A&M AgriLife Extension – Liberty County Office

**Contact:** [libertytx@tamu.edu](mailto:libertytx@tamu.edu) | (936) 334 3230

- Provides flood preparedness materials, cleanup safety information, and re-entry guidance
- Hosts instructional videos and multilingual resources for affected residents

## → State and Federal AID

### FEMA Disaster Recovery Center (Liberty sites)

Contact: **800 621 3362**  
[disasterassistance.gov](https://disasterassistance.gov)

- Offers FEMA/SBA support for registration, housing repairs, and grants
- Accessibility services included; locations notified via county announcements

### FEMA Individual Assistance & Crisis Helpline

Contact: **800 621 3362**  
[disasterassistance.gov](https://disasterassistance.gov)

- Provides temporary housing, serious needs, and home repair assistance
- Available to residents in federally declared county disaster zones

### Texas Division of Emergency Management (TDEM)

[tdem.texas.gov](https://tdem.texas.gov)

- Encourages storm and flood damage reporting and state-level recovery coordination
- Offers mitigation guidance and regional disaster response assistance

## → Community Organizations

### Texas Gulf Coast Regional VOAD – Liberty County LTRC

[tgcrvoad.membership@gmail.com](mailto:tgcrvoad.membership@gmail.com)  
[tgcrvoad.org](https://tgcrvoad.org)

- Coordinates local nonprofits, churches, and volunteer groups under a Long-Term Recovery Committee
- Provides case management, unmet needs assessments, and recovery coordination

## Crisis Cleanup Hotline

**Contact:** (979) 217 3791  
[crisiscleanup.org/register](https://crisiscleanup.org/register)

- Offers free volunteer teams for muck-out, debris removal, and gutting flooded homes
- Activated county-wide through TGCR VOAD coordination

## Texas Disaster Volunteer Registry

[help@txvoad.org](mailto:help@txvoad.org)  
[txvoad.org/volunteer](https://txvoad.org/volunteer)

- Volunteers—including licensed professionals—can register for missions via Texas Disaster Volunteer Registry
- Supports deployments across Liberty County during ongoing recovery

## Matagorda County Resources

### → Local Government and Recovery Services

#### Matagorda County Environmental Health Department

**Contact:** (979) 244 2717

- Waived permit fees for septic systems, roofing, floodplain construction, and food establishments damaged by flooding
- Assists with reconstruction-related environmental health compliance

#### Matagorda County Emergency Operations Center (EOC)

**Contact:** 800 621 3362 (FEMA support)

- Coordinates local emergency response and activates Disaster Recovery Centers
- Liaises with state and federal agencies for recovery operations

## → State and Federal AID

### FEMA Individual Assistance & Crisis Helpline

**Contact:** **800 621 3362**

**DisasterAssistance.gov**

- Offers housing repair assistance, serious needs aid, and temporary housing grants
- Available to eligible residents in federally declared disaster areas

### Texas General Land Office (GLO) – Housing Recovery Division

**recovery.texas.gov**

- Provides Homeowner Assistance and Reimbursement Programs (CDBG-DR funds)
- Matagorda County residents are eligible for ~\$244M in recovery funds

## → Community Organizations

### American Red Cross – Texas Gulf Coast Region

**Contact:** **866 526 8300**

- Offers emergency shelter, meals, cleanup kits, and recovery casework
- Includes mental health and emotional wellness resources

### United Way / 211 Texas Helpline

**Contact:** **Dial 211 or visit 211Texas.org**

- Connects residents to food, housing, mental health services, and emergency support
- Multilingual, 24/7 resource navigation hotline

## Economic Action Committee of the Gulf Coast (EACGC)

**Contact:** (979) 245 3250

- Offers utility and energy bill assistance
- Meal assistance delivery programs for seniors

## Matagorda County Community Coalition

**Contact:** **Stephanie Carrizal**  
[info@matagordacoalition.org](mailto:info@matagordacoalition.org)

- Coordinates food box distribution and basic needs support
- Provides mental health referrals and family services during disaster recovery

## → AID for Displaced Workers - apart from WFS

### Disaster Unemployment Assistance (DUA)

**Contact:** 800 939 6631  
[twc.texas.gov/dua](http://twc.texas.gov/dua)

- Temporary income support for workers affected by disasters
- Eligibility guidance and application help available

## Montgomery County Resources

### → Local Government and Recovery Services

#### Montgomery County Office of Homeland Security & Emergency Management (OEM)

**Contact:** (936) 523 3900  
[mctxoem.org](http://mctxoem.org)

- Oversees emergency preparedness, flood monitoring, debris removal, feeding and sheltering, donations, and long-term recovery coordination

## Damage Reporting Hotline / County Disaster Reporting

**Contact:** (936) 522 2349

[mctx.org/recover/damage\\_reporting.php](https://mctx.org/recover/damage_reporting.php)

- Enables homeowners and businesses to self-report flood damage to support FEMA/Local declarations

## Floodplain Administration / Environmental Health

**Contact:** (936) 539 7836

[info.floodplain@mctx.org](mailto:info.floodplain@mctx.org)

- Manages floodplain permits, elevation certificates, and special flood hazards

## → State and Federal AID

### FEMA Disaster Recovery Center (DRC)

**Contact:** 800 621 3362

[disasterassistance.gov](https://disasterassistance.gov)

- Offers on-site FEMA/SBA registration and assistance with housing needs, grants, and accommodations

### FEMA Individual Assistance & Crisis Helpline

**Contact:** 800 621 3362

[disasterassistance.gov](https://disasterassistance.gov)

- Provides grants for home repair, serious needs, and temporary housing

### Texas Division of Emergency Management (TDEM)

[tdem.texas.gov](https://tdem.texas.gov)

- Statewide coordination for damage reporting, recovery efforts, and mitigation guidance



## **Small Business Administration (SBA) Disaster Assistance**

**Contact:** **800 659 2955**  
[sba.gov/disaster](https://sba.gov/disaster)

- Provides low-interest disaster loans to homeowners, renters, and small businesses in person via DRCs

## **→ Community Organizations**

### **Community Assistance Center (CAC)**

**Contact:** **(936) 539 1096**  
[info@cac-mctx.org](mailto:info@cac-mctx.org)  
[cacmctx.org](https://cacmctx.org)

- Offers basic needs support (food, utilities, clothing), disaster relief, and permanent supportive housing

### **United Way of Greater Houston / 211 Texas Helpline**

**Contact:** **Dial 211 or visit [211texas.org](https://211texas.org)**

- Connects residents to housing, food, mental health, and utility assistance—available 24/7

### **Texas Gulf Coast Regional VOAD (TGCRRVOAD)**

[tgcrrvoad.membership@gmail.com](mailto:tgcrrvoad.membership@gmail.com)  
[tgcrrvoad.org](https://tgcrrvoad.org)

- Coordinates local long-term recovery efforts across VOAD member nonprofits

### **Crisis Cleanup / Flood Assistance Free Hotline**

**Contact:** **(832) 509 2977**  
[crisiscleanup.org/register](https://crisiscleanup.org/register)

- Provides free volunteer muck-out, gutting, and debris removal services to flooded homes

## Montgomery County Buyout Programs (HMGP, CDBGDR)

**Contact:** (936) 523 3915  
[floodbuyouts@mctx.org](mailto:floodbuyouts@mctx.org)  
[mctx.org/recover](https://mctx.org/recover)

- Offers buyout options for repetitive flood-loss properties via state/federal grants

## Walker County Resources

### → Local Government and Recovery Services

#### Walker County Office of Emergency Management

**Contact:** (936) 436 4910  
[www.co.walker.tx.us](http://www.co.walker.tx.us)

- Coordinates emergency preparedness, flood monitoring, damage assessments, and alerts
- Oversees response and recovery operations under the direction of County Judge Colt Christian

#### Walker County Emergency Management Coordinator

**Contact:** (936) 435 8035  
[email available via county website](#)

- Provides CERT team coordination, public preparedness outreach, and flood recovery guidance

#### Walker County Disaster Recovery Center (DRC)

**Contact:** 800 621 3362  
[disasterassistance.gov](https://disasterassistance.gov)

- Provides on-site support for FEMA/SBA registration, housing aid, and disaster casework

## → State and Federal AID

### FEMA Individual Assistance & Crisis Helpline

Contact: **800 621 3362 or TTY 711**  
[disasterassistance.gov](https://disasterassistance.gov)

- Offers grants for temporary housing, home repair assistance, and serious needs support
- Available to individuals impacted by federally declared disasters

### Texas General Land Office (GLO) – CDBGDR Homeowner Assistance

[david.camarena.glo@recovery.texas.gov](mailto:david.camarena.glo@recovery.texas.gov)

- Allocates Community Development Block Grant–Disaster Recovery funding
- Walker County residents eligible for Homeowner Reimbursement and Assistance grants (~\$244M allocated statewide)

### Texas Division of Emergency Management (TDEM)

[tdem.texas.gov](https://tdem.texas.gov)

- Manages state-level damage reporting and disaster recovery coordination
- Offers mitigation resources and preparedness guidelines

## → Community Organizations

### Walker County Long-Term Recovery Committee (WCLTRC)

[www.facebook.com/walkercountyltrc/](https://www.facebook.com/walkercountyltrc/)

- Coordinates long-term recovery efforts, unmet-needs case management, and volunteer support

## Texas Gulf Coast Regional VOAD (TGC RVOAD)

[tgcrvoad.membership@gmail.com](mailto:tgcrvoad.membership@gmail.com)  
[tgcrvoad.org](http://tgcrvoad.org)

- Coordinates nonprofit and volunteer response including Crisis Cleanup coordination and recovery alignment

## Crisis Cleanup Hotline

[crisiscleanup.org/register](http://crisiscleanup.org/register)

- Provides free volunteer-led muck-out, gutting, debris removal, and home cleanup services

## Waller County Resources

### → Local Government and Recovery Services

#### Waller County Office of Homeland Security & Emergency Management

Contact: **Brian Cantrell, (979) 826 7785**  
[b.cantrell@wallercounty.us](mailto:b.cantrell@wallercounty.us)

- Coordinates emergency preparedness, flood alerts, damage assessments, volunteer logistics, sheltering, and first-responder support

#### City of Waller Office of Emergency Management

Contact: **(936) 372 3880**  
[wallertexas.gov/emergency](http://wallertexas.gov/emergency)

- Administers municipal emergency preparedness, public notifications, and hazard mitigation

### → State and Federal AID

#### FEMA Disaster Recovery Center

Contact: **800 621 3362**  
[disasterassistance.gov](http://disasterassistance.gov)

- Offers on-site FEMA/SBA registration, housing aid, and disaster case management
- Includes multilingual assistance and accessibility services

### **FEMA Individual Assistance & Crisis Helpline**

**Contact:** **800 621 3362**  
**[disasterassistance.gov](https://disasterassistance.gov)**

- Provides grants for temporary housing, home repair, and serious personal needs
- Available to residents in federally declared disaster zones [familyhouston.org](https://familyhouston.org)

### **Texas Division of Emergency Management (TDEM)**

**[tdem.texas.gov](https://tdem.texas.gov)**

- Manages state-level disaster coordination, mitigation guidance, and damage reporting

## **→ Community Organizations**

### **Waller County Recovery Committee (TGCRVOAD Affiliate)**

**[tgcrvoad.membership@gmail.com](mailto:tgcrvoad.membership@gmail.com)**  
**[tgcrvoad.org](https://tgcrvoad.org)**

- Coordinates local disaster recovery efforts through the LongTerm Recovery Committee
- Partners with NGOs and volunteers for muckout, rebuilding, and unmet needs support

### **Crisis Cleanup Volunteer Hotline**

**Contact:** **[Register at crisiscleanup.org/register](https://crisiscleanup.org/register)**

- Provides free volunteer-led muck-out, gutting, and debris removal for impacted homes
- Activated via TGCRVOAD coordination in Waller County

## Wharton County Resources

### → Local Government and Recovery Services

#### Wharton County Office of Emergency Management

**Contact:** (979) 532 4811 ext 502

[cityofwharton.com/page/em\\_home](http://cityofwharton.com/page/em_home)

- Coordinates local emergency response and community alerts
- Leads flood recovery planning and damage assessment

#### FEMA Disaster Recovery Center (Wharton Civic Center or mobile site)

**Contact:** 800 621 3362

[disasterassistance.gov](http://disasterassistance.gov)

- On-site support for FEMA registration and housing assistance
- Includes multilingual services and accommodations

### → State and Federal AID

#### FEMA Individual Assistance & Crisis Helpline

**Contact:** 800 621 3362

[disasterassistance.gov](http://disasterassistance.gov)

- Offers housing repair assistance, serious needs grants, and temporary housing aid
- Available to residents in federally declared disaster areas

#### Texas Division of Emergency Management (TDEM)

[tdem.texas.gov/](http://tdem.texas.gov/)

- Supports state-level damage reporting and local recovery coordination
- Offers public recovery tools and safety guidance



## **Small Business Administration (SBA) Disaster Assistance**

**Contact:** 800 659 2955

[sba.gov/funding-programs/disaster-assistance](https://sba.gov/funding-programs/disaster-assistance)

- Provides low-interest disaster loans for homeowners, renters, and small businesses
- In-person support available at FEMA Disaster Recovery Centers

## **→ Community Organizations**

### **American Red Cross – Texas Gulf Coast Region**

**Contact:** 800 733 2767

[redcross.org/local/texas/gulf-coast.html](https://redcross.org/local/texas/gulf-coast.html)

- Provides emergency shelter, meals, cleanup kits, and casework
- Includes emotional support and referrals

### **United Way / 211 Texas Helpline**

**Contact:** Dial 211 or visit [211texas.org](https://211texas.org)

- Connects residents to food, shelter, mental health, and emergency services
- Available 24/7 with multilingual assistance

### **Wharton Recovery Team / VOAD Collaboration**

[volunteer.whartonrecovery@gmail.com](mailto:volunteer.whartonrecovery@gmail.com)

[volunteermatch.org](https://volunteermatch.org)

- Engages volunteers for clean up, rebuilding, and long-term recovery
- Coordinates with nonprofit partners for local disaster recovery support

## → AID for Displaced Workers - apart from WFS

### Disaster Unemployment Assistance (DUA)

Contact: **800 939 6631**

**[twc.texas.gov/dua](https://twc.texas.gov/dua)**

- Temporary income support for workers affected by disasters
- Eligibility guidance and application help available

