Complete Guide of Services







Career Offices

Full-Time Offices

Acres Home – 1

6730 Antoine Dr Houston, TX 77091 832.403.2232

Bay City - 2

3501 Avenue F Bay City, TX 77414 979.245.4808

Baytown - 3

4308 B Garth Road Baytown, TX 77521 **281.837.0079**

Columbus - 4

104 B Shult Drive Columbus, TX 78934 979.732.3299

Conroe - 5

2218 IH 45 North Conroe, TX 77301 936.441.0037

Cypress Station - 6

70 FM 1960 West Houston, TX 77090 281.891.2850

East End - 7

4450 Harrisburg, Suite 100 Houston, TX 77011 713.228.8848

Humble - 8

9668 FM 1960 Bypass Road W. Humble, TX 77338 281,446,4837

Huntsville - 9

291A IH 45 South Huntsville, TX 77340 936.755.7205 Katy - 10

24025 Katy Freeway, Katy, TX 77494 **281.644.1030**

Lake Jackson - 11

206 Highway 332 W Lake Jackson, Texas 77566 979.297.6400

Liberty - 12

2131 Hwy 146 Bypass Liberty, TX 77575 936.336.8063 or 888.469.5627

Missouri City - 13

3823 Cartwright Rd. Missouri City, TX 77459 **346.341.7390**

Northeast - 14

11939 Eastex Fwy, Houston, TX 77039 **713.697.3437**

Northline - 15

4424 North Freeway, Suite A, Houston, TX 77022 713.692.7755

Pearland - 16

5730 W. Broadway Ste 122 Pearland, TX 77581 832,409,0049

Rosenberg - 17

28000 SW Freeway, Suite D Rosenberg, TX 77471 281.344.0279 Sealy - 18

22346 HWY 36 S Sealy, TX 77474 **979.627.0241**

Southeast - 19

12148-B Gulf Fwy Houston, TX 77034 713.576.2580

Southwest - 20

13625 Beechnut St, Houston, TX 77083 281.564.2660

Texas City - 21

10000 Emmett F. Lowry Expressway, Suite 1260 Texas City, TX 77591 409.949.9055

Waller - 22

640 10th Street Ste. D Hempstead, Texas 77445 979.826.0653

Wharton – 23

2011 FM 102, Suite B Wharton, TX 77488 **979.531.0730**

Willowbrook – 24

17725 Tomball Pkwy Houston, TX 77064 281.807.9462

Career Office Location Map

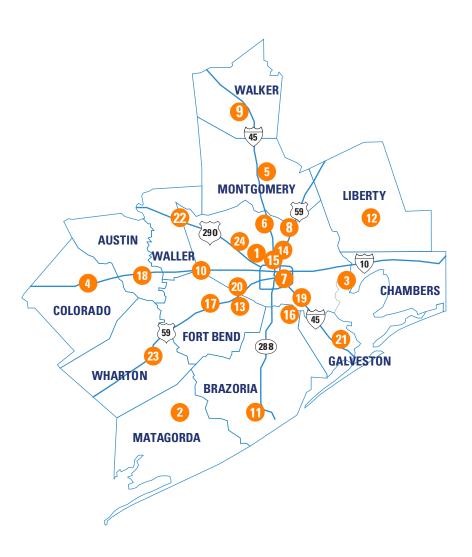


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Introduction

The Gulf Coast Workforce Board and Workforce Solutions serve the 13-county Gulf Coast region of Texas, collaborating with a diverse group of regional systems partners to enhance workforce development, help people find jobs, employers build strong teams, and communicate thrive.

This handbook is a practical guide to the full range of services we offer—from job search support and childcare assistance to custom training, economic development partnerships, and labor market information.

Whether you're a job seeker, employer, educator, or community partner, our goal is to make it easier for you to find what you need and connect to the right people.

What You'll Find Inside

- Descriptions of our programs and services
- Guidance on who's eligible and how to access support
- Contact points and links to get started and access more information
- Callout tips, facts, and real-world use cases

How to Use This Guide:

You don't have to read everything cover to cover. Each section is written so you can jump directly to what's relevant to you—or share with someone who could benefit.

Need help?

If you're not sure where to start, visit www.wrksolutions.com or call us at 713-627-3200 We'll point you in the right direction.

Visit https://workforcesolutionsnews.com/ or download the mobile app to get news and information about opportunities, events, and other resources. The Gulf Coast Workforce Board collaborates with a diverse group of regional system partners to enhance workforce development across the 13-county Houston-Galveston region. These partners include:

Private Sector Businesses: Employers from various industries provide insights into workforce needs and participate in training initiatives.

Educational Institutions: Schools, colleges, and universities contribute to developing an educated workforce through tailored educational programs.

Organized Labor: Labor organizations provide training programs such as apprenticeships and pre-apprenticeships and collaborate on workforce policies.

Community-Based Organizations: Local nonprofits and community groups support workforce initiatives and provide resources to job seekers.

Economic Development Entities:

Chambers of commerce and economic development organizations identify and support emerging industries vital to the region's growth.

Government Agencies: Local and state government bodies participate in strategic planning and provide oversight for workforce programs.

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38,000

Employers we served in 2024 with their workforce needs.



239,097

Individuals assisted.



29,955

Families served through childcare.



1,053

Individuals placed in internship opportunities.





The Gulf Coast Workforce Board and Workforce Solutions offer no-cost, hands-on services to help businesses hire, train, and retain qualified workers. Whether you're facing urgent hiring needs, planning future growth, or navigating industry shifts, we can help.



Recruitment and hiring support

Job Postings on WorkinTexas.com

Post open positions to the statewide job board and receive support from our team to craft job descriptions that reach the right candidates.

Candidate Screening and Referrals

We can review résumés and refer qualified applicants who match your job requirements helping you save time and improve hiring outcomes.

Hiring Events and Onsite Recruiting

Host interviews at your business or hold a hiring event at one of our Workforce Solutions offices.

Want to post a job or plan a hiring event? **Contact your local Business Consultant or call** 713-627-3200

Training and upskilling solutions

Customized Training Partnerships

We work with employers and local colleges to design industry-specific training—often funded through the Texas Skills Development Fund. SDF grants are also available for businesses with fewer than 100 full-time employees. These programs offer a streamlined way to deliver technical training and raise workforce skill levels.

On-the-Job Training (OJT)

Hire new employees and receive wage reimbursements during the training period.

Employers can be reimbursed for up to 50% of wages for OJT hires. Reimbursement is available up to \$20 per hour for full-time positions (minimum 30 hours per week), and up to 400 hours of training may be supported depending on the new hire's experience and training plan.

Incumbent Worker Training

Strengthen your current workforce through targeted upskilling to boost productivity and retention.

Employers may choose the training provider; Workforce Solutions can assist in identifying partners, including adult education providers for basic skill upgrades. Workforce Solutions pays its agreed-upon share of project costs directly to the employer.

Registered Apprenticeships

Build a long-term talent pipeline through structured earn-as-you-learn training models. See section 4.

Work-Based Learning (Paid Work Experience)

Offset the cost of onboarding new or returning workers through fully subsidized short-term paid work experience. Workforce Solutions - Gulf Coast offers a fully subsidized work-based learning opportunity, covering 100% of wages up to \$15/ hour for up to 30 hours per week over an 8-week period.

This transitional option supports job seekers reentering the workforce and lets employers assess fit before moving to permanent



employment.

Soft Skills and Job Readiness Training

Workforce Solutions-Gulf Coast offers customizable workshops to help current employees strengthen "soft" or employability skills that complement technical training. Topics include communication, conflict resolution, customer service, teamwork, and time



Interested in funding for training? Ask your Business Consultant how to get started, or email us at info@wrksolutions.com

Youth talent pipeline development

Hire Gulf Coast Youth (HGCY) see section 5 for more info. Host youth interns at no cost to your business. Workforce Solutions handles screening, placement, and wages. See section 5 for more info.

Internships and Career Awareness Activities

Provide job shadowing, host industry tours, or speak at career day to help build the next generation of talent.

Advisory Participation

Collaborate with education and workforce partners by serving on local advisory committees or industry roundtables.



Building Tomorrow's Workforce Starts Today. In 2024, more than 2,000 youth were placed in summer jobs across the region through HGCY.



Want to host a summer intern? Visit wrksolutions com

4

Incentives and compliance support

Wage Subsidies & Tax Credits

Access financial incentives like the Work Opportunity Tax Credit (WOTC) and wage reimbursement programs tied to training or hiring.

Labor Law & Compliance Guidance

We connect you with information on hiring laws, wage and hour standards, and compliance resources from state partners.



Supporting Business at Every Stage

We offer support that helps employers navigate challenges and change.



Have a workforce challenge?

Call us directly or contact your regional liaison through your local Workforce Solutions office.

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Strategic employer support

Dedicated Business Consultants

Get hands-on support from staff assigned to your business, industry, or county.

Workforce Planning

Build hiring strategies, reduce turnover, and plan for long-term growth using local and regional labor market intelligence.

Employee Support Services

Refer employees to childcare assistance, training scholarships, or help with transportation to improve retention and productivity.



Strategy Meets Support

Our consultants work with hundreds of employers a year to align hiring, training, and retention efforts.



Not sure where to start?

Visit www.wrksolutions.com/employers or call one of our 24 career offices.



Rapid response for layoffs or closures

Workforce Solutions-Gulf Coast provides confidential, customized assistance to businesses undergoing layoffs, closures, or restructuring. We help employers navigate transitions and connect affected workers to services.

- Planning support and guidance on legal requirements
- Coordination with local partners and state agencies
- Onsite or virtual presentations to affected workers
- Help connecting impacted workers to jobs, training, and benefits



Need help planning a transition? Contact your Business Consultant or call 713-688-6890

Step 1 Step 2 Step 3 Step 4 **Awareness and Preparation Transformation Active Pursuit Engagement** and Planning and Growth Employer Journey

Sophia, CEO of GreenStream Energy, struggles to find skilled employees for her growing renewable energy company.

WORKFORCE

- Industry convenings
- Sector-based partnerships
- Dedicated WFS liaisons Veterans services

learns about Workforce Solutions' services and engages with them to address her talent needs, discovering programs to bridge the skill gap in her industry.

At an industry event, she

SOLUTIONS

- Apprenticeships,
- internships, and OJT
- Needs assessments Training programs
- · Employer and education partnerships

GreenStream collaborates with Workforce Solutions to create a targeted training program for the renewable energy sector. Partnering with local schools and universities, they develop a curriculum on the latest technologies and methodologies.

SOLUTIONS

- Job fairs
- Community events
- Career pathways
- development Job listings

Workforce Solutions also helps design internships and apprenticeships, positioning GreenStream to attract and train a skilled

WORKFORCE SOLUTIONS

- Upskilling
- Industry councils Tailored programs
- Labor market information

Section 2: Labor Market Information & Regional Intelligence



The Gulf Coast Workforce Board is the region's source for timely, accurate, and actionable labor market intelligence. Our data and analysis help businesses, educators, community leaders, and economic development partners understand regional trends and make better decisions.



Monthly jobs reports

Regional and County Employment Data

Each month, we publish jobs reports that include employment changes by industry, unemployment rates, and year-over-year trends.

Sector Performance and Industry Highlights

Get clear insights into which sectors are growing, which are contracting, and how your industry is performing relative to others.



Used by Employers, Chambers of Commerce, and EDCs Across the Region

These reports help guide talent recruitment, site planning, and training investment decisions.



View the Monthly Report

Visit www.wrksolutions.com/localstats or contact our research team.

County-level and subregional data

• Labor Force Snapshots

Access workforce data for each of the region's 13 counties, including unemployment rates, commuting patterns, and demographics.

Industry and Occupation Profiles Explore local strengths, high-demand jobs, average wages, and projected growth in your

average wages, and projected growth in your county or service area.

Custom Briefings for Community Partners Request tailored reports for school districts, chambers of commerce, and local governments.



Know Your Local Market

We provide data briefings to ISDs, chambers of commerce, EDCs, and city leaders to support policy and program planning.



Need a custom county report?

Contact info@wrksolutions.com to request one.

High-skill, highgrowth careers

Workforce Solutions offers updated 2025 career tools to help you explore over 120 high-demand occupations in the Gulf Coast region:

- High-Skill, High-Growth Occupations -Strong wages and growth; eligible for training scholarships.
- Opportunity Occupations High-wage careers often requiring advanced degrees (not scholarship-eliqible).
- Where the Jobs Are Occupations with the most job openings now and ahead.
- Alternate SOCs Tracks occupation code changes for workforce planning.

Explore the tools at wrksolutions.com/foremployers/understand-the-local-labor-market





A New Way to Share Data

These videos bring our jobs reports to life and make the data easy to understand.



Watch the latest videos

Go to www.wrksolutions.com/insights



Employer & partner support

Briefings and Presentations

Our staff can present data at your event, board meeting, or planning session—tailored to your audience.

Strategic Support for Planning and Grants

Use our data for funding applications, training proposals, and strategic workforce development plans.



The Missing Piece for Your Strategy

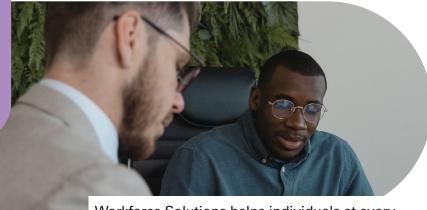
Our insights help partners align workforce, education, and economic development goals.



Need help interpreting data?

Reach out to our LMI team at info@wrksolutions.net

Section 3: Services for Job Seekers and Workers



Workforce Solutions helps individuals at every stage of their career—whether they're looking for their first job, reentering the workforce, switching careers, or pursuing new training. Our services are free and available to anyone seeking employment or advancement.

Career exploration & job search assistance

Job Listings and Openings

Search thousands of job openings through WorkInTexas.com and receive referrals to local opportunities that match your skills and interests.

Career Exploration Tools

Learn about high-demand occupations, average wages, and required skills through tools and oneon-one support.

Résumé Assistance and Interview Prep

Get help writing or updating your résumé and sharpening your interview skills.

Job Fairs and Hiring Events

Attend hiring events held regularly across the region—or targeted events for specific industries or populations.



Start Your Search with Confidence

We can connect you to jobs in your field or help you explore new ones with better wages or advancement potential.



Visit a Workforce Solutions Career Office

Find your nearest office at www.wrksolutions.com or call 713-627-3200



Skills assessment and career planning

Skills and Interest Assessments

Identify your strengths and map them to highdemand careers.

One-on-One Career Coaching

Work with a career specialist to build a customized job or training plan.

Occupational Information and Labor Market Data

Use our local data to understand where the jobs are—and what they pay.



We Don't Just Help You Get a Job— We Help You Get the Right One Career planning is tailored to your experience, goals, and earning potential.



Need help planning next steps? Ask to meet with a Workforce Solutions career coach at your local office.

3 Education, training, and credential support

Access to Short-Term Training

Enroll in industry-aligned training programs that lead to in-demand credentials.

Scholarships for Training

Eligible customers may qualify for financial assistance to cover tuition, books, and exam fees.

Support During Training

Receive case management and job search help while completing a program, such as help tracking process, wraparound services, and assistance identifying employment or internship opportunities.



Get Trained for a Better Job — Without the Debt

Many training programs are available at no cost to eligible job seekers.



Want to explore training options?

Visit www.wrksolutions.com or call 713-627-3200

4 Support services that help you work

Workforce Solutions provides help with essential needs that often stand in the way of employment or training. These services are available to individuals who qualify through specific workforce programs.

Child Care Assistance

Subsidized childcare is available to eligible families while they work, attend school, or participate in job training. We help you find a childcare provider and cover a portion of the cost based on income and family size.

Transportation Assistance

If transportation is a barrier, we may be able to help with gas cards, bus passes, or vehicle repair costs so you can get to work or training reliably.

Emergency Assistance

In some cases, support may be available for temporary housing, utility bills, or other needs to prevent job loss or disruption of training.



Support Services Based on Your Situation

Work with a career specialist to see what help you may qualify for based on your employment or training.



What to do:

Ask a Workforce Solutions staff member about support services during your first visit or appointment. Bring identification and any information about your job, income, or training status.

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Specialized services

We recognize that job seekers come from many different circumstances. Workforce Solutions - Gulf Coast offers tailored services for individuals with unique needs or barriers to employment.

Veterans

Veterans receive priority in job search services. We can help translate military experience into civilian careers, connect you to veteran-friendly employers, and refer you to specialized programs.

People with Disabilities

We offer accommodations such as screen readers or interpreters and connect individuals to employers who welcome inclusive hiring. We also partner with Texas Workforce Solutions–Vocational Rehabilitation Services for additional support.

Justice-Involved Job Seekers

We help individuals returning from incarceration with résumé building, interview preparation, and referrals to employers open to second-chance hiring. In some cases, we can also provide training or help with expungement resources.

TANF and SNAP Recipients

If you're receiving government assistance, you may be required to look for work or participate in training. We can help you meet those requirements and find long-term employment, while providing help with things like child care or transportation.

Older Workers (50+)

Our team provides help with technology skills, job search strategies, and connecting with employers who value experience.

You Don't Have to Navigate This Alone



Every Workforce Solutions career office has staff trained to help with specialized needs. Whether you're a veteran, older adult, justice-involved, or receiving assistance, we'll walk you through next steps.



What to Do:

Let us know your situation when you arrive at the career office, and ask to meet with a career coach or specialized staff member.



Dislocated worker services

When layoffs, business closures, or economic disruptions occur, Workforce Solutions is here to help. We offer personalized services to individuals who have lost their jobs through no fault of their own—helping them reenter the workforce with new skills, new confidence, and new opportunities.

What is a dislocated worker?

You may be considered a dislocated worker if:

- You were laid off or received a layoff notice
- You lost your job due to business closure or downsizing
- You're self-employed but can no longer work due to economic conditions
- You're a displaced homemaker reentering the workforce
- You're a military spouse or transitioning service member



Not sure if you qualify?

Visit your nearest Workforce Solutions career office or call 713-627-3200 for a free eligibility screening.

Available Services

We offer enhanced support to help dislocated workers regain employment and stability:

Customized Career Coaching

Work one-on-one with a career specialist to assess your goals, skills, and opportunities.

Financial Assistance for Training

Qualify for scholarships to pursue short-term credentials or certifications that lead to indemand jobs.

Job Search and Placement Assistance

Receive help with résumé writing, interview preparation, and job matching through WorkInTexas.com.

Skills Upgrading and Reskilling

Learn new technologies or shift into a new career path through approved training providers.

Support Services

We may be able to assist with transportation, child care, or equipment needed for training or new employment.



Rapid response and layoff support

If you're part of a group affected by a layoff or closure, our Rapid Response Team can help:



Provide onsite information sessions

Connect you to benefits and retraining resources





Offer support before your last day on the job



Section 4: Registered Apprenticeships



the specific needs of your business. Registered Apprenticeships combine paid, on-the-job training with related classroom instruction—giving you a flexible, proven way to grow your own talent.

How it works

Apprenticeship programs are fully customizable and blend hands-on learning, technical instruction, and wage progression. You can use them to train new hires or upskill your current team.

On-the-Job Training

Apprentices work under the guidance of experienced mentors and learn the specific skills your business needs.

Related Instruction

Classroom or online training reinforces workplace knowledge and technical skills. You choose the provider.

Wage Progression

Apprentices earn while they learn, with wages increasing as their skills grow.

Recognized Credential

Graduates receive a nationally recognized credential issued by the U.S. Department of Labor.



Flexible Models Available

Choose time-based, competency-based, or hybrid structures to fit your operations.

Who can be an apprentice?

Apprenticeships aren't just for new hires. You can enroll current employees who show potential for advancement or want to earn additional skills.



Grow Your Own Talent

Apprenticeship is ideal for building loyalty and reducing turnover.

Industries using apprenticeships

Today's apprenticeships span more than 1,000 occupations—far beyond traditional trades.

- ✓ Healthcare
- ✓ Information
- ✓ Technology
- Advanced Manufacturing

 Energy
- ✓ Construction
- Education
- ✓ Transportation ✓ Hospitality & Logistics
 - Public Service

- ✓ Finance

\$ \$\$\$

Not Just for the Trades

Modern apprenticeships are used across every major industry.

4

Employer support

When you register your apprenticeship, Workforce Solutions and our partners provide:

- Program design assistance
- Help identifying training partners
- Guidance on compliance and registration
- Potential access to funding or tax credits



Quick Tip

Don't go it alone. We offer no-cost support to help you build a successful program.



Interested in launching an apprenticeship?

Visit www.wrksolutions.com or contact your local Business Consultant to get started.





Workforce Solutions supports youth and young adults ages 16–24 through career exploration, paid work experience, educational pathways, and targeted support services. Whether still in school or disconnected from work and education, young people can find options to build their future.

Career exploration & work-based learning

Hire Gulf Coast Youth (HGCY)

Hire Gulf Coast Yotuh is a summer jobs initiative that places youth in paid internships with employers across the region. Workforce Solutions handles payroll and matches youth to employment.

Internships, Job Shadowing, and Industry **Tours**

Youth can gain early exposure to careers by visiting workplaces, observing job roles, and participating in short-term internships with local employers.

Career Awareness Events and Career Days

We coordinate hands-on, interactive events to help young people explore career options—often in partnership with schools, CTE programs, and community organizations.



Real Work, Real Pay

HGCY jobs are paid work experiences that help youth build confidence, soft skills, and work history.



How to Get Involved:

Go to wrksolutions.com for more information, and employers can sign up to host a student intern at no cost.

Support for youth not in school or working

Reengagement Services

Young adults who are not in school or working can access one-on-one help to reconnect with education, enroll in training, or find employment.

Individualized Career Planning

Each youth works with a career advisor to develop a plan based on interests, goals, and any barriers they may be facing.

Financial Support for Training or Work Readiness

Eligible youth may receive help with tuition, books, certification costs, transportation, or tools.



Every Path Forward Is Different

Whether a young person needs a GED, wants to go to college, or is ready to work full time, we help them build a step-bystep plan.



Where to Start:

Visit a local Workforce Solutions career office and ask about services for out-ofschool youth.

In-school youth programs and education connections

Dual Credit and CTE Support

We help high school students connect to dual credit courses, certifications, and career and technical education (CTE) pathways that lead to good jobs after graduation.

Job Readiness and Soft Skills Workshops

We partner with schools and community groups to deliver workshops on communication, workplace behavior, teamwork, and time management.

ISD and College Partnerships

Workforce Solutions works closely with school districts and colleges to align services, improve transition planning, and support student success.



Start Preparing Before Graduation

Youth who start early can graduate with both a diploma and a certification or college credits.



Educators & Advisors:

Reach out to our Youth Services team to coordinate presentations or career prepactivities.

Additional Support Services For Youth

Child Care for Parenting Youth

Young parents may qualify for subsidized childcare while they work or attend school or training.

Transportation and Emergency Assistance

Youth may receive bus fare, gas cards, or emergency support to help them stay on track with their education or job plan.

Clothing, Tools, and Training Materials

We may provide work boots, uniforms, or laptops if they are needed to start work or succeed in training.



Removing Barriers = Opening Doors

We make sure things like transportation or child care don't stand in the way of success.



Ask a Youth Advisor about What's Available

Eligibility varies based on program and individual circumstances.

Visit wrksolutions.com Or stop by your local office and ask to meet with a youth specialist.



Section 6: Hire Gulf Coast Youth (HGCY)



Hire Gulf Coast Youth (HGCY) is a signature initiative of Workforce Solutions and the Gulf Coast Workforce Board that supports both youth (ages 14–24) and employers. The program helps youth gain work experience and career direction, while offering employers cost-effective access to motivated young talent. Services are available year-round and funded in part by the Workforce Innovation and Opportunity Act (WIOA).

For Youth: Gain Experience and Build a Future



IGNITE · LAUNCH · LAND



Hire Gulf Coast Youth (HGCY) connects youth and young adults (ages 14–24) to real-world work experience, hands-on career exploration, and paid training opportunities. Whether you're just starting to think about a career—or ready to land your first job—HGCY helps you build skills, confidence, and connections.



IGNITE: Exploring Career Possibilities

- Explore career paths through industry events, employer meet-and-greets, and career fairs
- Participate in job shadowing, industry tours, college visits, and project-based learning
- Build your resume and network with professionals across different industries



LAUNCH: Building Skills and Gaining Experience

- Earn at least \$10/hour in 8-week internships or summer jobs
- Participate in pre-apprenticeships that offer hands-on training and up to \$500/week in stipends
- Receive support for career training in highdemand fields



LAND: Securing Employment and Advancing Careers

- Apply for full-time, paid on-the-job training (minimum \$12/hour, 30+ hours/week)
- Enter a Registered Apprenticeship that combines 2,000+ hours of work with classroom instruction
- Gain nationally recognized credentials and build toward long-term careers

Additional Support for HGCY Participants

- Job readiness and career coaching
- Financial literacy and leadership workshops
- Help earning industry-based certifications
- Access to peer and professional networks

For Employers: Build Your Future Workforce

Internships and Subsidized Work Experience

Host motivated young interns at no cost. Workforce Solutions pays wages, handles onboarding, and matches youth to your workplace needs.

On-the-Job Training and Apprenticeships

Partner on long-term talent strategies by offering structured, reimbursable work-based learning that prepares young adults for in-demand roles.

Flexible, Year-Round Hiring

Fill seasonal, part-time, or full-time positions with youth talent. HGCY simplifies the process and offers support for onboarding, supervision, and wraparound services.

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Customizable and Community-Focused

Whether you need help with short-term staffing or long-term pipeline development, HGCY offers tailored solutions that align with your goals and build brand goodwill in your community.



Want to host youth talent?

Contact HGCYSupport@wrksolutions.net or visit wrksolutions.com/HGCY

2023-2024 Impact Snapshot



24,000+

youth served

through employment and career services



1,500+

internships provided



2,788

supported via
WIOA Youth programs





Workforce Solutions helps families access affordable, high-quality childcare so parents can work, go to school, or complete training. We also support childcare providers and early education partners working to improve quality and expand capacity across the region.

Financial assistance for families

Child Care Scholarships

Eligible families can receive financial assistance to help pay for childcare while a parent is working, looking for work, attending school, or completing a training program.

Flexible Provider Choice

Families choose from hundreds of regulated providers, including licensed centers, registered homes, and relative care (if approved).

Sliding Scale Based on Income

The amount a family pays is based on household income and family size. Workforce Solutions pays the difference directly to the provider.

Support for Families Experiencing Hardship

Special priority is given to families who are homeless, receiving public assistance, in foster care, or in transitional housing.



Helping Parents Stay Employed

Access to child care is one of the biggest barriers to employment. Our support helps parents stay on the job or go back to school.



How to Apply:

Visit www.wrksolutions.com/for-individuals/ child-care or call 1-888-469-JOBS to speak with a child care representative.

Support for child care providers

Texas Rising Star (TRS) Certification

Providers can participate in the Texas Rising Star program, a state-recognized quality rating system that helps programs improve and be recognized for excellence.

Training and Technical Assistance

Our early education mentors work directly with childcare providers to improve classroom quality, program operations, staff development, and curriculum.



Better Care, More Stability

Supporting providers helps ensure more children get the quality care they need while their parents work.



Want to become a Texas Rising **Star provider?**

Email texasrisingstar@wrksolutions.net or call 346-70CHILD to speak with our child care quality team.

Services for early childhood educators

Professional Development Opportunities

Providers can access workshops and credentialing programs to help staff improve skills and earn Child Development Associate (CDA) or other certifications.

Workforce Registry and Training Records

We help track and manage staff training through the Texas Early Childhood Professional Development System.

Career Pathway Planning

We support early childhood educators who want to advance their careers, grow their businesses, or build leadership skills.



Investing in Caregivers Means Investing in Children

Strong training and support for child care workers leads to better learning environments for kids.

Family engagement and school readiness

Tools and Resources for Families

We provide tips and tools to help parents support their child's learning at home and stay engaged with child care providers.

School Readiness Campaigns

Workforce Solutions promotes school readiness across the region, helping families and providers prepare children for pre-K and kindergarten.

Community Events and Workshops

We host and participate in events that promote early learning, parenting strategies, and connections to local resources.



Learning Starts Long Before Kindergarten

Our work helps ensure more children enter school healthy, supported, and ready to succeed.



Interested in partnering on school readiness? Contact our Early Education and Care team at familyengagement@ wrksolutions.com





Section 8: Community, **Education & Partner Services**



with partners across education, economic development, local government, and nonprofit sectors to align efforts, strengthen talent pipelines, and meet shared goals for economic growth and opportunity.

Education and postsecondary partnerships

Career Pathway Alignment

We collaborate with school districts, colleges, employeer and training providers to align programs with regional labor market needs and high-demand careers.

Dual Credit and CTE Support

Workforce staff help promote access to dual credit courses, industry certifications, and career and technical education (CTE) that lead to good jobs.

Transition Planning and Student Supports

We help students prepare for life after graduation by connecting them to jobs, internships, and training programs.



Stronger Pathways = Stronger Outcomes

Students are more likely to succeed when schools, colleges, and employers work together.



Interested in partnering on career pathways?

Contact our Education Strategy team at GCWBcareerpathways@wrksolutions.net

Adult education & literacy (AEL)

Referrals to ESL, GED, and Basic Skills Programs

We connect individuals to free or low-cost classes in English language, literacy, and high school equivalency.

Digital Literacy and Workplace Readiness

Many programs also include computer skills, numeracy, and job-readiness training.

Collaboration with AEL Providers

We coordinate with adult education providers across the region to strengthen referrals and increase outcomes.



Education is the First Step to Employment

Adults who improve literacy and English skills have a better chance of getting hired and advancing.



Need help finding a class?

Visit www.wrksolutions.com/adulteducation or contact your local Workforce Solutions office.

B Economic development & local government engagement

Data and Briefings for Economic Development Councils, and Chambers of Commerce

We provide customized labor market reports and presentations to support local planning, business recruitment, and grant applications.

Rapid Response for Layoffs and Business Transitions

Our teams work closely with city officials, chambers of commerce, and EDCs to respond quickly to layoffs, closures, or business restructuring.

Workforce Strategy Development

We collaborate with local government, chambers of commerce, and economic development leaders to align workforce investments with regional priorities.



Workforce is Economic Infrastructure

Talent is a top driver of business location and expansion. We help regions stay competitive.



Want to schedule a workforce briefing?

Email employer.support@wrksolutions.net or contact our Board staff.

Sector-based partnerships and advisory councils

Industry Sector Strategies

We convene employers, educators, and community partners to address shared workforce challenges in healthcare, energy, manufacturing, logistics, education, and more.

Employer Advisory Councils

These groups inform curriculum design, training investment, and policy priorities in key industries.

Work-Based Learning and Apprenticeship Collaboration

We support efforts to expand earn-and-learn models that benefit both employers and workers.



Collaboration Leads to Results

Sector partnerships help regions address skills gaps and grow high-value industries.



Want to join a sector strategy or advisory group?

Contact our Industry Partnerships team at employer.support@wrksolutions.net

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Nonprofit and community partnerships

Integrated Service Referrals

We work with community organizations to help individuals access housing, legal aid, healthcare, and other wraparound services.

Shared Case Management and Data Coordination

In select cases, we coordinate services or data sharing to improve client outcomes and reduce duplication.

Joint Outreach and Events

We co-host events and provide materials or speakers to support partner-led initiatives.



Stronger Together

No single organization can meet every need—but aligned efforts can create lasting change.



Want to partner with us?

Reach out to communityengagement@ wrksolutions.net with your proposal or request.

Section 9: Disaster Support Services



Following major disasters or disruptions such as the recent flooding in Matagorda County, **Workforce Solutions-Gulf Coast (WFS-GC)** mobilizes a range of support services to assist both individuals and employers as they navigate recovery. Our services draw on established capabilities, federal and state programs, and the Board's strategic focus areas detailed in our WIOAmandated Local Plan.

Our Commitment to Serve All Residents

All services are provided in accordance with the Gulf Coast Workforc Board's commitment to universal access for all.

Workforce Solutions-Gulf Coast uses a "No Wrong Door" approach to ensure that anyone seeking help is connected to the right set of **services**. We offer specialized services to reach individuals with disabilities, limited English skills, and any others facing systemic barriers so that we are responsive to community needs.

Disaster support for individuals

Help Navigating Disaster Unemployment Assistance (DUA)

WFS-GC will assist individuals who have lost work or income due to disaster conditions in understanding their eligibility and applying for Disaster Unemployment Assistance through the Texas Workforce Commission (TWC).

Staff can help complete applications, explain timelines, and connect individuals to follow-up support. Services for Dislocated Workers

Job seekers whose employment has been impacted can access a full suite of workforce services, including personalized career counseling, resume support, and job matching services.

Those interested in retraining may be eligible for short-term programs that lead to industryrecognized credentials in high-demand fields.

Wraparound Support to Address Barriers

WFS-GC coordinates referrals and assistance to help individuals address challenges that might prevent them from returning to work. These supports include:

- Access to childcare
- Transportation assistance
- Digital tools, work attire or equipment
- Connections to housing or mental health services through partner organizations.

Flexible Access: Mobile and Virtual Options

When in-person services are not feasible, WFS-GC

can deliver support through virtual appointments, phone consultations, and online workshops. As recovery progresses, mobile Workforce on Wheels units may also be deployed to bring services directly into affected communities.

Career Exploration and Funded Training

For those who may want to pivot into new careers, WFS-GC offers guidance on available training programs, including apprenticeships and on-the-job training. Eligible individuals can receive tuition assistance through Individual Training Accounts (ITAs), helping them transition into more stable, in-demand jobs.

2 Disaster support for employers

Rapid Response and Layoff Support

WFS-GC's Business Solutions team offers direct assistance to employers managing layoffs or disruptions. This includes organizing rapid response sessions for affected employees, helping prevent further job losses, and identifying recovery options tailored to business needs.

Recruiting and Staffing Assistance

WFS-GC can help businesses recruit new staff or rehire displaced workers, either through targeted hiring events or direct candidate referrals. Services are flexible and designed to help stabilize workforce capacity during a difficult period.

Customized Guidance for Recovery

Employers can receive individualized help navigating available disaster-related relief programs, tax incentives, and training grants. WFS-GC also provides up-to-date labor market information to support hiring and planning decisions during recovery.

Regional Coordination and Partnerships

WFS-GC works closely with local economic development partners to ensure workforce recovery is aligned with broader community efforts. This coordination helps streamline resources and create a more resilient long-term recovery.

County-specific resource

Disaster Resources by County

Austin County Resources

→ Local Government and Recovery Services

Austin County Office of Emergency Management

Contact: (979) 865 6463 https://www.ac-oem.com/

- Coordinates emergency preparedness, flood monitoring, and public alerts
- Oversees local disaster response and emergency notifications

Disaster Recovery Center (Wallis Community Center)

Contact: 800 621 3362 disasterassistance.gov

- On-site FEMA and SBA assistance
- Offers help with applications and longterm recovery support

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→ State and Federal AID

FEMA Individual Assistance & Crisis Helpline

Contact: 800 621 3362 disasterassistance.gov

- Provides grants for housing repair, temporary housing, and serious needs
- Available to residents in federally declared disaster zones

Texas Division of Emergency Management (TDEM)

tdem.texas.gov

- Facilitates state-level damage reporting and disaster response coordination
- Offers public guidance and assistance tools for disaster recovery

Small Business Administration (SBA) - Disaster **Assistance**

Contact: 800 659 2955 sba.gov/disaster

- Offers low-interest disaster loans to homeowners, renters, and small businesses
- Available at FEMA Disaster Recovery Centers for in-person support

→ Community Organizations

American Red Cross – Coastal Plains Chapter

Contact: (281) 342 9480

- Provides emergency shelter, meals, cleanup kits, and casework
- Offers emotional support and referrals

United Way / 211 Texas Helpline

Contact: Dial 211 or visit 211texas.org

- Connects residents to food, housing, utility, and mental health services
- Available 24/7 with multilingual assistance tdem.texas.gov

Texas Gulf Coast Regional VOAD - Austin County LTRC tgcrvoad.org

- Coordinates Long-Term Recovery Committee efforts in Austin County
- Aligns nonprofits and volunteers for ongoing rebuild and recovery

Brazoria County Resources

→ Local Government and Recovery Services

Brazoria County Office of Emergency Management

Contact: (979) 849 5711

brazoriacountytx.gov/departments/emergencymanagement

 Issues alerts, coordinates evacuations, and leads flood response

Brazoria County Environmental Health - Disaster Resource Information

Contact: (979) 864 1558

brazoriacountytx.gov/departments/environmentalhealth

- Offers guidance and fact sheets on septic systems, flood cleanup safety, and emergency food/water
- Extension agents help with recovery education and resource navigation

Brazoria County Disaster Recovery – Housing & Urban Development

Contact: (979) 849 5711

brazoriacountytx.gov/departments/housing-and-urbandevelopment

- Publishes the annual county-wide Disaster & Hurricane Guide
- Offers recovery program information and public notifications

→ State and Federal AID

FEMA Disaster Recovery Center (Countywide)

Contact: 800 621 3362 disasterassistance.gov

- Provides in-person FEMA and SBA support for housing, grants, and registration
- Accessible services include multilingual support and physical accommodations

Texas Division of Emergency Management (TDEM)

tdem.texas.gov/

Manages state-level coordination for damage assessments and assistance

→ Community Organizations

United Way of Brazoria County / 211 Texas Helpline

Contact: 979 849 9402 | uwbc.org

Or Dial 211 or visit uwbc.org/disaster-recovery

 Offers emergency housing, financial assistance, and basic needs support

Brazoria County Dream Center – Crisis Resource Program

Contact: (979) 388 0280 bcdreamcenter.org

 Provides disaster supplies, food, clothing, household items, cleaning kits

Texas Gulf Coast Regional VOAD

tgcrvoad.org

- Coordinates long-term recovery among Brazoria nonprofits, governmental, and faith-based partners
- Supports local Long-Term Recovery Committees and volunteer collaboration

Chambers County Resources

→ Local Government and Recovery Services

Chambers County Office of Emergency Management

Contact: (409) 267 2445

co.chambers.tx.us/200/EmergencyManagement

- Coordinates emergency preparedness, flood monitoring, public alerts, and recovery operations
- Oversees hurricane, wildfire, and industrialaccident response planning

State of Texas Emergency Assistance Registry (STEAR)

Contact: (409) 267 2445

or register via www.211texas.org/

 Voluntary registry for residents with access and medical needs, which helps planners during emergencies

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State of Texas Emergency Assistance Registry (STEAR)

Contact: Register via 211 | 211texas.org

• Voluntary registry for residents with medical/access needs during disasters

→ State and Federal AID

FEMA Disaster Recovery Center (Chambers County location)

Contact: 800 621 3362 disasterassistance.gov

- Offers FEMA/SBA assistance for housing repair, grants, and registration
- Provides multilingual support and accommodations

FEMA Individual Assistance & Crisis Helpline

Contact: 800 621 3362 disasterassistance.gov

• Temporary housing, home repair grants, and serious needs assistance for disaster survivors

Texas Division of Emergency Management (TDEM)

tdem.texas.gov

• Statewide damage reporting, disaster recovery coordination, preparedness, and mitigation resources

→ Community Organizations

Texas Gulf Coast Regional VOAD - Chambers County **LTRG**

tgcrvoad.membership@gmail.com tgcrvoad.org

• Coordinates long-term recovery across nonprofits, faith-based partners, and volunteers

Baytown Area & Chambers County Disaster Recovery (BACCDR)

Contact: (281) 424 5922 unitedwaygbacc.org/bacc-dr

 Long-term recovery group providing case management, unmet need assessments, volunteer coordination

Chambers County Crisis Cleanup Hotline

Contact: (979) 217 3791

Register via crisiscleanup.org

• Free volunteer-led muck-out, gutting, and debris removal for flooded homes

Catholic Charities of Southeast Texas (Winnie location)

Contact: (409) 924 4400

www.ccsetx.org

 Offers thrift store, food pantry (Market to Hope), housing support, mental-health counseling, and disaster aid storage hub

Colorado County Resources

→ Local Government and Recovery Services

Colorado County Office of Emergency Management

Contact: (979) 733 0184 co.colorado.tx.us

- Coordinates emergency preparedness, flood monitoring, and public alerts
- Oversees damage assessments and recovery planning

Colorado County Courthouse - Emergency Reporting

Contact: (979) 732 2604 cctxoem@co.colorado.tx.us

• Central hub for county communications and public

emergency reporting

Processes requests and information during

disasters

→ State and Federal AID

FEMA Disaster Recovery Center (Colorado County Sites)

Contact: 800 621 3362 disasterassistance.gov

• Provides in-person support for FEMA registration and disaster assistance

• Offers housing aid, serious needs grants, and multilingual services

FEMA Individual Assistance & Crisis Helpline

Contact: 800 621 3362 disasterassistance.gov

- Grants for temporary housing, home repairs, and personal needs
- Available to residents in federally declared disaster areas

Texas Division of Emergency Management (TDEM)

Contact: tdem.texas.gov

- Facilitates state-level damage assessment and recovery coordination
- Provides mitigation resources and storm reporting tools

→ Community Organizations

Texas Gulf Coast Regional VOAD - Colorado County Recovery

tgcrvoad.membership@gmail.com tgcrvoad.org

- Coordinates regional nonprofit and volunteer disaster response
- Supports long-term recovery through partnership and resource alignment

Crisis Cleanup

crisiscleanup.org/register

- · Offers free volunteer-led muck-out, gut-out, and debris removal at eligible homes
- Available to Colorado County residents affected by flooding

Fort Bend County Resources

→ Local Government and Recovery Services

Fort Bend County Office of Homeland Security & **Emergency Management (OEM)**

Contact: (281) 342 6185

fbcoem.com

- Coordinates disaster preparedness, response, debris removal, sheltering, and long-term recovery
- Manages public alerts, damage assessments, and volunteer logistics

Fort Bend County Environmental Health – Disaster Resource Info

Contact: (281) 342 3411

fbchealth.org

- Offers guidance on flood-specific issues (cleanup, septic systems, wells, food safety)
- Provides public health support during disaster recovery

Fort Bend County Damage Reporting Hotline

Contact: (281) 522 2349

mctx.org/recover/damage reporting.php

• Enables homeowners and businesses to self-report disaster damage for county and FEMA records

→ State and Federal AID

FEMA Disaster Recovery Center (County Sites)

Contact: 800 621 3362 disasterassistance.gov

- On-site FEMA and SBA aid for housing, damage claims, and registration
- Includes accommodations such as multilingual access and accessibility tools

FEMA Individual Assistance & Crisis Helpline

Contact: 800 621 3362 disasterassistance.gov

- Provides grants for temporary housing, home repair, and serious needs
- Open to residents in federally declared disaster areas

Texas Division of Emergency Management (TDEM)

tdem.texas.gov

- Manages damage reporting and statewide coordination
- Offers public preparedness and mitigation guidance

Small Business Administration (SBA) Disaster Assistance

Contact: 800 659 2955 sba.gov/disaster

- Offers low-interest disaster loans to homeowners, renters, and businesses
- Services available in-person at FEMA Disaster **Recovery Centers**

→ Community Organizations

Community Assistance Center (CAC)

Contact: (936) 539 1096 info@cac-mctx.org cac-mctx.org

> Provides food, utility and clothing assistance, disaster-related relief, and supportive housing

United Way of Greater Houston / 211 Texas Helpline

Contact: Dial 211 or visit 211texas.org

 Connects residents to housing, food, utility, and mental health services - 24/7 multilingual available

Texas Gulf Coast Regional VOAD (Fort Bend Recovers)

Contact: caroline.egan@fortbendcountytx.gov tgcrvoad.org

- Coordinates long-term recovery efforts and unmet needs case management
- Collaborates with local nonprofits and volunteers for rebuild and support work setrac.org+15txvoad. org+15tgcrvoad.org+15

Crisis Cleanup / Flood Assistance Hotline

Contact: (832) 509 2977 crisiscleanup.org/register

 Provides free volunteer-led muck-out, debris removal, and home cleanup assistance

Galveston County Resources

→ Local Government and Recovery Services

Galveston County Office of Emergency Management

Contact: (409) 938 2401

gcoem.org

- Coordinates disaster preparedness, response, and recovery efforts
- Provides public alerts, damage assessments, and volunteer coordination

Galveston County Long-Term Recovery Group

Contact: (409) 643 8240 info@mcpartnership.org

- Facilitates long-term recovery planning and disaster case management
- Coordinates unmet needs assessments and advocacy for vulnerable residents

Galveston County Health District (Flood Recovery Office)

Contact: (409) 938 7221

gchd.org

 Offers public health support, disease prevention, and environmental health services during recovery

→ State and Federal AID

FEMA Disaster Recovery Center (Galveston County Sites)

Contact: 800 621 3362 disasterassistance.gov

- Provides on-site and virtual support for FEMA registration and housing assistance
- Accommodations for disabilities and multilingual services

FEMA Individual Assistance & Crisis Helpline

Contact: 800 621 3362 disasterassistance.gov

- Grants for temporary housing, serious needs, and home repairs
- Available to residents in federally declared disaster zones

Texas Division of Emergency Management (TDEM)

tdem.texas.gov

- Oversees state-level disaster response, recovery coordination, and damage reporting
- Provides mitigation guidance and STEAR registration info

Small Business Administration (SBA) – Disaster Assistance

Contact: 800 659 2955 sba.gov/disaster

- Offers low-interest disaster loans to homeowners, renters, and businesses
- Services available in person at FEMA Disaster Recovery Centers

→ Community Organizations

American Red Cross – Texas Gulf Coast Region

Contact: (713) 526 8300

- Provides emergency shelter, meals, cleanup kits, and emotional support
- Operates casework and referral services gooem.org

United Way / 211 Texas Helpline

Contact: Dial 211 or visit 211texas.org

- Connects residents to housing, food, utility assistance, and mental health services
- Operates 24/7 with multilingual support

Galveston County Recovers (Long-Term Recovery Group)

Contact: (409) 643 8240 info@mcpartnership.org

- Manages case-management, disaster assistance, and advocacy
- Supports unmet needs, rental assistance, and household recovery

Salvation Army – Galveston County

Contact: (409) 763 1691

• Provides emergency relief support, meals, and disaster assistance

Texas Gulf Coast Regional VOAD (TGCRVOAD)

tgcrvoad.membership@gmail.com tgcrvoad.org

- Promotes coordination and resource sharing among disaster-response nonprofits
- Connects local VOADs like Galveston County Recovers to statewide networks

Harris County Resources

→ Local Government and Recovery Services

Harris County Office of Homeland Security and **Emergency Management (HCOHSEM)**

ask@oem.hctx.net readyharris.org

- Coordinates emergency planning, disaster response, and community alerts
- Operates Disaster Recovery Centers and public notification systems

City of Houston Emergency Operations Center

Contact: (713) 884 4500 oemmedia@houstontx.gov houstonemergency.org

- Central command for city disaster declarations and emergency services
- Manages shelter, transportation, and local response resources

Harris County Disaster Recovery / Community Services **Department**

Contact: (832) 927 8301

HCDRebuildHarris@harriscountytx.gov harrisrecovery.org/

- Provides inspections, repairs, buy-outs, and affordable housing recovery programs
- Oversees long-term disaster resilience and funding allocation

→ State and Federal AID

FEMA Individual Assistance & Crisis Helpline

Contact: 800 621 3362 AsklA@fema.dhs.gov disasterassistance.gov

- Offers housing repair grants, serious needs aid, and temporary shelter support
- Available to eligible residents in federally declared disaster zones

Texas Workforce Commission – Disaster Unemployment Assistance (DUA)

twc.texas.gov/dua

- Financial support for workers who lost jobs or income due to a declared disaster
- Assistance with eligibility, application, and benefit claims

→ Community Organizations

United Way of Greater Houston

Contact: Dial 211 or (713) 685 2300 unitedwayhouston.org

- Connects residents to housing, food, utilities, medical care, and mental health services
- Serves as lead for long-term recovery coordination

Harris County Recovers (Long-Term Recovery Committee)

Contact: (713) 685 2400

harriscountyltrc@unitedwayhouston.org hcltrc.org

- Coalition of 150+ nonprofits and faith groups supporting unmet disaster needs
- Coordinates volunteer deployments and case management

American Red Cross - Texas Gulf Coast Region

Contact: (713) 526 8300 redcross.org/gulf-coast

- Provides shelter, meals, disaster casework, and mental wellness services
- Assists with clean-up kits and emergency relief

Memorial Assistance Ministries (MAM)

Contact: (281) 982 4357 disasterhelp@mamhouston.org

mamhouston.org

- Offers financial assistance, workforce support, and essential supplies to affected families
- Provides case management and long-term stabilization resources

East Harris County Empowerment Council

Contact: (281) 712 2550 info@eastharriscounty.org eastharriscounty.org

- Offers food, rental, and emergency financial assistance for East Harris County residents
- Supports local resource navigation and neighborhood outreach

Liberty County Resources

→ Local Government and Recovery Services

Liberty County Office of Emergency Management

Contact: (936) 334 3219

emergencymanagement@co.liberty.tx.us

- Coordinates emergency preparedness, flood alerts, and damage assessments
- Leads recovery planning, volunteer coordination, and debris monitoring

Liberty County Hazard Mitigation & Small Business Services

co.liberty.tx.us/page/liberty.emergency

- Supports local mitigation planning and GLO homeowner/business assistance
- Offers SBA disaster loan intake, tax relief, and rebuild guidance

Texas A&M AgriLife Extension – Liberty County Office

Contact: libertytx@tamu.edu | (936) 334 3230

- Provides flood preparedness materials, cleanup safety information, and re-entry guidance
- Hosts instructional videos and multilingual resources for affected residents

→ State and Federal AID

FEMA Disaster Recovery Center (Liberty sites)

Contact: 800 621 3362 disasterassistance.gov

- Offers FEMA/SBA support for registration, housing repairs, and grants
- Accessibility services included; locations notified via county announcements

FEMA Individual Assistance & Crisis Helpline

Contact: 800 621 3362 disasterassistance.gov

- Provides temporary housing, serious needs, and home repair assistance
- Available to residents in federally declared county disaster zones

Texas Division of Emergency Management (TDEM)

tdem.texas.gov

- Encourages storm and flood damage reporting and state-level recovery coordination
- Offers mitigation guidance and regional disaster response assistance

→ Community Organizations

Texas Gulf Coast Regional VOAD - Liberty County LTRC

tgcrvoad.membership@gmail.com tgcrvoad.org

- Coordinates local nonprofits, churches, and volunteer groups under a Long-Term Recovery Committee
- Provides case management, unmet needs assessments, and recovery coordination

Crisis Cleanup Hotline

Contact: (979) 217 3791 crisiscleanup.org/register

- Offers free volunteer teams for muck-out, debris removal, and gutting flooded homes
- Activated county-wide through TGCR VOAD coordination

Texas Disaster Volunteer Registry

help@txvoad.org txvoad.org/volunteer

- Volunteers—including licensed professionals—can register for missions via Texas Disaster Volunteer Registry
- Supports deployments across Liberty County during ongoing recovery

Matagorda County Resources

→ Local Government and Recovery Services

Matagorda County Environmental Health Department

Contact: (979) 244 2717

- Waived permit fees for septic systems, roofing, floodplain construction, and food establishments damaged by flooding
- Assists with reconstruction-related environmental health compliance

Matagorda County Emergency Operations Center (EOC)

Contact: 800 621 3362 (FEMA support)

- Coordinates local emergency response and activates Disaster Recovery Centers
- Liaises with state and federal agencies for recovery operations

→ State and Federal AID

FEMA Individual Assistance & Crisis Helpline

Contact: 800 621 3362 DisasterAssistance.gov

- Offers housing repair assistance, serious needs aid, and temporary housing grants
- Available to eligible residents in federally declared disaster areas

Texas General Land Office (GLO) – Housing Recovery Division

recovery.texas.gov

- Provides Homeowner Assistance and Reimbursement Programs (CDBG-DR funds)
- Matagorda County residents are eligible for ~\$244M in recovery funds

→ Community Organizations

American Red Cross – Texas Gulf Coast Region

Contact: 866 526 8300

- Offers emergency shelter, meals, cleanup kits, and recovery casework
- Includes mental health and emotional wellness resources

United Way / 211 Texas Helpline

Contact: Dial 211 or visit 211Texas.org

- Connects residents to food, housing, mental health services, and emergency support
- Multilingual, 24/7 resource navigation hotline

Economic Action Committee of the Gulf Coast (EACGC)

Contact: (979) 245 3250

- Offers utility and energy bill assistance
- Meal assistance delivery programs for seniors

Matagorda County Community Coalition

Contact: Stephanie Carrizal info@matagordacoalition.org

- Coordinates food box distribution and basic needs support
- Provides mental health referrals and family services during disaster recovery

→ AID for Displaced Workers - apart from WFS

Disaster Unemployment Assistance (DUA)

Contact: 800 939 6631 twc.texas.gov/dua

- Temporary income support for workers affected by disasters
- Eligibility guidance and application help available

Montgomery County Resources

→ Local Government and Recovery Services

Montgomery County Office of Homeland Security & Emergency Management (OEM)

Contact: (936) 523 3900

mctxoem.org

Oversees e

 Oversees emergency preparedness, flood monitoring, debris removal, feeding and sheltering, donations, and long-term recovery coordination

Damage Reporting Hotline / County Disaster Reporting

Contact: (936) 522 2349

mctx.org/recover/damage_reporting.php

• Enables homeowners and businesses to self-report flood damage to support FEMA/Local declarations

Floodplain Administration / Environmental Health

Contact: (936) 539 7836 info.floodplain@mctx.org

• Manages floodplain permits, elevation certificates, and special flood hazards

→ State and Federal AID

FEMA Disaster Recovery Center (DRC)

Contact: 800 621 3362 disasterassistance.gov

> • Offers on-site FEMA/SBA registration and assistance with housing needs, grants, and accommodations

FEMA Individual Assistance & Crisis Helpline

Contact: 800 621 3362 disasterassistance.gov

> Provides grants for home repair, serious needs, and temporary housing

Texas Division of Emergency Management (TDEM)

tdem.texas.gov

 Statewide coordination for damage reporting, recovery efforts, and mitigation guidance

Small Business Administration (SBA) Disaster Assistance

Contact: 800 659 2955 sba.gov/disaster

> Provides low-interest disaster loans to homeowners, renters, and small businesses in person via DRCs

→ Community Organizations

Community Assistance Center (CAC)

Contact: (936) 539 1096 info@cac-mctx.org cacmctx.org

> • Offers basic needs support (food, utilities, clothing), disaster relief, and permanent supportive housing

United Way of Greater Houston / 211 Texas Helpline

Contact: Dial 211 or visit 211texas.org

• Connects residents to housing, food, mental health, and utility assistance—available 24/7

Texas Gulf Coast Regional VOAD (TGCRVOAD)

tgcrvoad.membership@gmail.com tgcrvoad.org

• Coordinates local long-term recovery efforts across VOAD member nonprofits

Crisis Cleanup / Flood Assistance Free Hotline

Contact: (832) 509 2977 crisiscleanup.org/register

• Provides free volunteer muck-out, gutting, and debris removal services to flooded homes

Montgomery County Buyout Programs (HMGP, CDBGDR)

Contact: (936) 523 3915 floodbuyouts@mctx.org mctx.org

 Offers buyout options for repetitive flood-loss properties via state/federal grants

Walker County Resources

→ Local Government and Recovery Services

Walker County Office of Emergency Management

Contact: (936) 436 4910 www.co.walker.tx.us

- Coordinates emergency preparedness, flood monitoring, damage assessments, and alerts
- Oversees response and recovery operations under the direction of County Judge Colt Christian

Walker County Emergency Management Coordinator

Contact: (936) 435 8035

email available via county website

 Provides CERT team coordination, public preparedness outreach, and flood recovery guidance

Walker County Disaster Recovery Center (DRC)

Contact: 800 621 3362 disasterassistance.gov

 Provides on-site support for FEMA/SBA registration, housing aid, and disaster casework

→ State and Federal AID

FEMA Individual Assistance & Crisis Helpline

Contact: 800 621 3362 or TTY 711

disasterassistance.gov

- Offers grants for temporary housing, home repair assistance, and serious needs support
- Available to individuals impacted by federally declared disasters

Texas General Land Office (GLO) – CDBGDR Homeowner Assistance

david.camarena.glo@recovery.texas.gov

- Allocates Community Development Block Grant– Disaster Recovery funding
- Walker County residents eligible for Homeowner Reimbursement and Assistance grants (~\$244M allocated statewide)

Texas Division of Emergency Management (TDEM)

tdem.texas.gov

- Manages state-level damage reporting and disaster recovery coordination
- Offers mitigation resources and preparedness guidelines

→ Community Organizations

Walker County Long-Term Recovery Committee (WCLTRC)

www.facebook.com/walkercountyltrc/

 Coordinates long-term recovery efforts, unmetneeds case management, and volunteer suppor

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Texas Gulf Coast Regional VOAD (TGCRVOAD)

tgcrvoad.membership@gmail.com tgcrvoad.org

 Coordinates nonprofit and volunteer response including Crisis Cleanup coordination and recovery alignment

Crisis Cleanup Hotline

crisiscleanup.org/register

 Provides free volunteer-led muck-out, gutting, debris removal, and home cleanup services

Waller County Resources

→ Local Government and Recovery Services

Waller County Office of Homeland Security & Emergency Management

Contact: Brian Cantrell, (979) 826 7785 b.cantrell@wallercounty.us

 Coordinates emergency preparedness, flood alerts, damage assessments, volunteer logistics, sheltering, and first-responder support

City of Waller Office of Emergency Management

Contact: (936) 372 3880 wallertexas.gov/emergency

 Administers municipal emergency preparedness, public notifications, and hazard mitigation

→ State and Federal AID

FEMA Disaster Recovery Center

Contact: 800 621 3362 disasterassistance.gov

- Offers on-site FEMA/SBA registration, housing aid, and disaster case management
- Includes multilingual assistance and accessibility services

FEMA Individual Assistance & Crisis Helpline

Contact: 800 621 3362 disasterassistance.gov

- Provides grants for temporary housing, home repair, and serious personal needs
- Available to residents in federally declared disaster zones familyhouston.org

Texas Division of Emergency Management (TDEM)

tdem.texas.gov

 Manages state-level disaster coordination, mitigation guidance, and damage reporting

→ Community Organizations

Waller County Recovery Committee (TGCRVOAD Affiliate)

tgcrvoad.membership@gmail.com tgcrvoad.org

- Coordinates local disaster recovery efforts through the LongTerm Recovery Committee
- Partners with NGOs and volunteers for muckout, rebuilding, and unmet needs support

Crisis Cleanup Volunteer Hotline

Contact: Register at crisiscleanup.org/register

- Provides free volunteer-led muck-out, gutting, and debris removal for impacted homes
- Activated via TGCRVOAD coordination in Waller County

Wharton County Resources

→ Local Government and Recovery Services

Wharton County Office of Emergency Management

Contact: (979) 532 4811 ext 502 cityofwharton.com/page/em_home

- Coordinates local emergency response and community alerts
- Leads flood recovery planning and damage assessment

FEMA Disaster Recovery Center (Wharton Civic Center or mobile site)

Contact: 800 621 3362 disasterassistance.gov

- On-site support for FEMA registration and housing assistance
- Includes multilingual services and accommodations

→ State and Federal AID

FEMA Individual Assistance & Crisis Helpline

Contact: 800 621 3362 disasterassistance.gov

- Offers housing repair assistance, serious needs grants, and temporary housing aid
- Available to residents in federally declared disaster areas

Texas Division of Emergency Management (TDEM)

tdem.texas.gov/

- Supports state-level damage reporting and local recovery coordination
- Offers public recovery tools and safety guidance

Small Business Administration (SBA) Disaster Assistance

Contact: 800 659 2955

sba.gov/funding-programs/disaster-assistance

- Provides low-interest disaster loans for homeowners, renters, and small businesses
- In-person support available at FEMA Disaster Recovery Centers

→ Community Organizations

American Red Cross – Texas Gulf Coast Region

Contact: 800 733 2767

redcross.org/local/texas/gulf-coast.html

- Provides emergency shelter, meals, cleanup kits, and casework
- Includes emotional support and referrals

United Way / 211 Texas Helpline

Contact: Dial 211 or visit 211texas.org

- Connects residents to food, shelter, mental health, and emergency services
- Available 24/7 with multilingual assistance

Wharton Recovery Team / VOAD Collaboration

volunteer.whartonrecovery@gmail.com volunteermatch.org

- Engages volunteers for clean up, rebuilding, and long-term recovery
- Coordinates with nonprofit partners for local disaster recovery support

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→ AID for Displaced Workers - apart from WFS

Disaster Unemployment Assistance (DUA)

Contact: 800 939 6631 twc.texas.gov/dua

- Temporary income support for workers affected by disasters
- Eligibility guidance and application help available



Appendix

Career Pathways

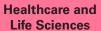
In this section, you'll find some of the region's most in-demand industries and the career pathways within them. A career pathway shows how you can enter a specific field and move from entrylevel roles into higher-skill, higher-wage positions through training, education, and experience. Many employers support this growth by offering on-thejob training or helping employees upskill. These industries offer strong job growth, competitive wages, and clear opportunities to advance—with or without a college degree. For each, we've included examples of key jobs-along with typical wages, training time, and advancement steps—to help you see what's possible and where to begin.

While career pathways exist in dozens of fields, this section focuses on four industries that are especially important to our region's economy.

Visit https://bit.ly/4m63aA5 for a comprehensive list of HSHG occupations.

Industries Covered







Skilled Trades and Construction



Technology and Business



Transportation and Energy

Healthcare & Life Sciences

Healthcare offers strong career growth in the Gulf Coast region—from patient care to lab technology. Whether you're just starting out or upskilling for a new role, there are multiple entry points with clear advancement pathways.

Job Title	Starting Wage	Typical Education	Training Time
Medical Assistant	\$16–\$18/hr	Certificate	6–12 months
Licensed Vocational Nurse	\$24–\$27/hr	LVN Program	12–18 months
Registered Nurse	\$32–\$38/hr	Associate/ Bachelor's	2–4 years
Radiologic Technolo- gist	\$28–\$32/hr	Associate	2 years
Medical Lab Technician	\$24–\$29/hr	Associate	2 years



Most healthcare jobs are projected to grow by 15-20% or more over the next decade in our region.

Pathway Snapshot: From Entry to Advancement



Start:

Medical Assistant (certificate) → Train while working



Next Step:

LVN RN bridge program → Increased pay, more responsibility



Advance:

Pursue BSN or specialty certification → Leadership, hospital positions, outpatient settings

How Workforce Solutions Can Help



Scholarships for shortterm training (LVN, Medical Assistant, etc.)



Transportation and childcare while in school



Connections to employers hiring healthcare graduates



Career coaching to help you choose the right starting point



Want to explore healthcare training programs?

Visit www.wrksolutions.com or speak with a career advisor at any nearby WFS office.

Technology & Business

Technology careers are growing fast in the Gulf Coast region and include everything from help desk support to cybersecurity and cloud administration. Many entry-level roles require certif

Job Title	Starting Wage	Typical Education	Training Time
IT Support Specialist	\$18–\$22/hr	Certificate	3–6 months
Computer User Sup- port Tech	\$22–\$26/hr	Certificate or A.A.S.	6–12 months
Network Adminis- trator	\$28–\$34/hr	Associate	2 years
Cyber- security Analyst	\$34–\$42/hr	Associate/ Bachelor's	2–4 years
Cloud Support Engineer	\$36–\$44/hr	Certificate or Degree	12–24 months



Technology jobs in our region are projected to grow by more than 20% over the next 10 years—especially in cybersecurity and cloud services.

Pathway Snapshot: From Entry to Advancement

Start:



IT Support Specialist (CompTIA or Google IT cert) → Get experience with help desk and troubleshooting

Next Step:



Move into Network Administration or Security → Add certifications like Network+ or Security+

Advance:

Specialize in Cloud, Cybersecurity, or Systems Engineering → Higher pay, project leadership, or consulting roles

How Workforce Solutions Can Help



Scholarships for IT certifications (CompTIA, Google, AWS, etc.)



Transportation and childcare assistance while training



Connections to employers hiring tech talent across the region



Career coaching to map your certification pathway and build a training plan

Want to explore tech or IT training programs?

Visit www.wrksolutions.com speak with a career advisor at any nearby WFS office.

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Skilled Trades & Construction

Skilled trades offer high-wage, high-demand careers that don't require a four-year degree. From electrical work to welding and heavy equipment operation, these roles are essential to the Gulf Coast's growth and infrastructure—and many start with paid on-the-job training or apprenticeships.

Job Title	Starting Wage	Typical Education	Training Time
Construc- tion Labor- er	\$16–\$20/hr	On-the-job	Imme- diate–6 months
Electrician Apprentice	\$24–\$27/hr	LVN Program	12–18 months
HVAC Technician	\$32–\$38/hr	Associate/ Bachelor's	2–4 years
Structural Welder	\$28–\$32/hr	Associate	2 years
Heavy Equipment Operator	\$24–\$29/hr	Associate	2 years



Construction and skilled trade jobs in the region are expected to grow steadily, with strong demand fueled by energy, infrastructure, and manufacturing projects.

Pathway Snapshot: From Entry to Advancement

Start:



Begin as a Construction Laborer or Apprentice → Earn while learning foundational skills



Next Step:

Advance into a licensed trade (for example, Electrician, HVAC) or certified specialty (for example, Welding, Crane Operation)



Advance:

Move into lead technician, site supervisor, or contractor roles with more responsibility and higher wages

How Workforce Solutions Can Help



Scholarships for training or licensing (HVAC, Welding, CDL, etc.)



Access to preapprenticeships and paid work experience



Employer connections in construction, industrial, and marine trades



Career advisors to help you choose a path that fits your goals



Want to explore construction or skilled trades training programs?

Visit **www.wrksolutions.com** or top by a nearby WFS career office to get started.

Transportation & Energy

Transportation and energy are backbone industries in the Gulf Coast—driving global trade, logistics, and power generation. These sectors offer strong job growth, excellent wages, and career mobility for people with certifications, licenses, or technical degrees.

Job Title	Starting Wage	Typical Education	Training Time
Commer- cial Truck Driver	\$22–\$28/hr	CDL License	6–10 months
Diesel Technician	\$24–\$30/hr	Certificate or A.A.S.	12-24 months
Power Plant Operator	\$30–\$36/hr	Associate or License	2–3 years
Industrial Machinery Mechanic	\$26–\$32/hr	Certificate or A.A.S.	12–24 months
Maritime Tankerman	\$28–\$35/hr	USCG Certification	3–6 months



Jobs in freight logistics, energy generation, and equipment maintenance are expected to grow 10–15% over the next decade in the Gulf Coast region—especially with port expansion and energy infrastructure investment

Pathway Snapshot: From Entry to Advancement

Start:



CDL training or entry-level technician roles

→ Get hands-on, licensed experience
quickly



Next Step:

Specialize in diesel repair, machinery systems, or energy operations \rightarrow Earn more and increase your role

Advance:



Move into supervisory roles, power plant operation, or industrial systems maintenance → High pay and stable long-term career options

How Workforce Solutions Can Help



Training scholarships for CDL, diesel tech, and energy-related certificates



Access to employers in ports, utilities, and energy logistics



Support connecting with registered apprenticeship or union programs



Personalized coaching to choose your track and training provider



Want to explore training in logistics, transportation, or energy?

Visit **www.wrksolutions.com** meet with a career advisor at your local Workforce Solutions office.



Education & Human Services

Educators, support specialists, and social service workers play a critical role in supporting families, youth, and communities. These careers offer meaningful work and steady demand in public and nonprofit sectors.

Job Title	Starting Wage	Typical Education	Training Time
Teacher Assistant	\$14–\$17/hr	High School + Credential	6–12 months
Child Development Associate (CDA)	\$15 – \$19/hr	Certificate	9–12 months
K–12 Teacher	\$26–\$32/hr	Bachelor's + Certification	4–5 years
Social Services Case Manager	\$22–\$28/hr	Bachelor's	12–24 months
Behavioral Health Technician	\$20–\$25/hr	Certificate or A.A.S.	12–24 months



Strong demand for early educators, classroom support staff, and behavioral technicians is expected to continue across the region.

Pathway Snapshot: From Entry to Advancement



Start:

Childcare Assistant → Complete CDA credential



Next Step:

Earn degree and certification → Become classroom teacher or social worker



Advance:

Pursue master's or supervisory role → Lead instruction or manage programs

How Workforce Solutions Can Help



Scholarships for CDA, A.A.S. in Human Services, or Education



School partnerships and pathways for high school students



Career advisors to help choose programs and plan next steps



Advanced Manufacturing & Industrial **Technology**

Modern manufacturing careers are driven by technology, precision, and process. These roles are in demand across the region's plants, refineries, and industrial employers.

Job Title	Starting Wage	Typical Education	Training Time
Production Technician	\$18–\$22/hr	Certificate	6–12 months
CNC Machine Operator	\$20–\$25/hr	Certificate or A.A.S.	12–18 months
Industrial Mainte- nance Tech	\$24–\$30/hr	A.A.S. Degree	18–24 months
Quality Control Inspector	\$22–\$26/hr	Certificate	9–12 months
Robotics Technician	\$25–\$32/hr	A.A.S. Degree	2 years



Gulf Coast manufacturing employers report consistent demand for skilled workers trained in automation, quality, and precision processes.

Pathway Snapshot: From Entry to Advancement



Start:

Production Tech → Learn safety and systems basics



Next Step:

Train in CNC, maintenance, or $QA \rightarrow$ Specialize and certify



Advance:

Move into robotics, supervisory, or technical leadership roles

How Workforce Solutions Can Help



Scholarships for CDA, A.A.S. in Human Services, or Education



Employer connections for hands-on training or apprenticeships



Career coaching and sector-focused iob search tools

Finance & Business Operations

Support the inner workings of companies through finance, logistics, HR, and coordination roles. These careers offer flexibility, transferable skills, and advancement.

Job Title	Starting Wage	Typical Education	Training Time
HR Assistant	\$19–\$24/hr	Certificate or Associate	12–18 months
Logistics Coordina- tor	\$20–\$26/hr	Associate or Bachelor's	2–4 years
Financial Analyst	\$28–\$35/hr	Bachelor's	4 years
Project Co- ordinator	\$25–\$32/hr	Bachelor's	4 years

Employers in every sector—from healthcare to shipping-need skilled business operations staff.

Pathway Snapshot: From Entry to Advancement



Start:

Bookkeeping or Admin Assistant → Get certified and build experience



Next Step:

Move into HR, logistics, or analyst roles with more responsibility



Advance:

Advance into management or specialty roles in finance or ops

How Workforce Solutions Can Help



Funding for business and accounting certifications



Employer access and job matching for entry-level professionals



Guidance for mid-career transitions or promotions

Maritime, **Petrochemical & Logistics**

The region's ports, refineries, and global trade network create major demand for skilled operators, transporters, and marine professionals.

Job Title	Starting	Typical	Training
	Wage	Education	Time
Maritime	\$18–\$22/hr	On-the-job or	6–12
Deckhand		Certificate	months
Logistics Technician	\$20–\$26/hr	Certificate or A.A.S.	12–24 months
Process Operator	\$28–\$36/hr	A.A.S. Degree	2 years
Industrial Electrician	\$26–\$32/hr	Certificate or Apprentice- ship	2–4 years
Port Crane	\$30–\$38/hr	License or	12–18
Operator		Certificate	months



The Gulf Coast is a global hub for petrochemical production and shipping logistics—with growing demand for skilled operators

Pathway Snapshot: From Entry to Advancement



Start:

Bookkeeping or Admin Assistant → Get certified and build experience



Next Step:

Move into HR, logistics, or analyst roles with more responsibility



Advance:

Advance into management or specialty roles in finance or ops

How Workforce Solutions Can Help



Funding for business and accounting certifications



Employer access and job matching for entry-level professionals



Guidance for mid-career transitions or promotions



Architecture & Engineering

Design, build, and manage the infrastructure that powers the region-bridges, buildings, energy systems, and industrial facilities. These careers require strong technical skills, attention to detail, and often licensure.

Job Title	Starting Wage	Typical Education	Training Time
Archi- tectural Drafter	\$22–\$28/hr	A.A.S. or Certificate	12–18 months
Civil En- gineering Technician	\$24–\$30/hr	A.A.S. Degree	18–24 months
Mechani- cal Design- er	\$26–\$32/hr	A.A.S. or Bachelor's	2–4 years
Electrical Engineer	\$34–\$42/hr	Bachelor's	4 years
Project Engineer	\$36–\$45/hr	Bachelor's + Experience	4–5 years



Demand for engineers and design technicians remains strong due to major infrastructure, energy, and construction projects in the Gulf Coast region.

Pathway Snapshot: From Entry to Advancement



Start:

Train as a drafter or technician → Build software and field skills



Next Step:

Move into designer or engineer roles with certification or degree



Advance:

Lead large projects or specialize in civil, electrical, or mechanical systems

How Workforce Solutions Can Help



Funding for CAD, drafting, or engineering tech programs



Referrals to accredited programs and certification prep



Career planning and connections to regional employers

Transportation & Material Moving

From logistics to commercial driving, this sector moves goods and people across the region. Jobs range from entry-level roles to supervisory positions—with fast training and strong job stability.

Job Title	Starting Wage	Typical Education	Training Time
Delivery Driver	\$16–\$20/hr	High School + License	2–4 weeks
Civil En- gineering Technician	\$24–\$30/hr	A.A.S. Degree	18–24 months
Mechani- cal Design- er	\$26–\$32/hr	A.A.S. or Bachelor's	2–4 years
Electrical Engineer	\$34–\$42/hr	Bachelor's	4 years
Project Engineer	\$36–\$45/hr	Bachelor's + Experience	4–5 years



Regional growth in warehousing, e-commerce, and industrial transport is driving high demand for certified drivers, operators, and logistics specialists.

Pathway Snapshot: From Entry to Advancement



Start:

Become a delivery driver or forklift operator → Earn certification



Next Step:

Get your CDL or train in fleet operations → Move into higher-wage roles



Advance:

Supervise teams or shift into logistics planning and supply chain roles

How Workforce Solutions Can Help



CDL training scholarships and certification support



Access to employers hiring warehouse, transit, and logistics roles



Career centers to help you prepare and apply

